Registered IT Technician (RITTech) professional registration

A Registered IT Technician applies technical knowledge and skills in an IT work environment, competently and professionally. Registered IT Technicians can take pride in joining the IT profession and being independently recognised for doing their technical job well.

Skills and attributes

A RITTech professional exhibits a certain set of skills and attributes:

- use IT knowledge and understanding to apply technical and practical skills.
- contribute to the design, development, manufacture, construction, commissioning, operation or maintenance of IT products, equipment, processes, systems, or services.
- accept and exercise personal accountability.
- use appropriate and effective communication and interpersonal skills.
- exhibit professional behaviours and commit to a professional code of conduct.

These professional skills and attributes can be demonstrated when performing a digital or technical role that embodies the RITTech competencies.

RITTech criteria

The RITTech professional registration is a competency-based criteria. Applications to become a RITTech professional will be assessed against these criteria:

P1 AUTONOMY

P1.1 Works under general direction; uses discretion in identifying and resolving complex problems and assignments.

P1.2 Determines when issues should be escalated to a higher level.

P2 INFLUENCE

P2.1 Interacts with and influences department/project team members.

P2.2 Has working level contact with customers and suppliers.

P2.3 Makes decisions which may impact on the work assigned to individuals or phases of projects.

P3 COMPLEXITY

P3.1 Performs a broad range of work, sometimes complex and non-routine, in a variety of environments.

P3.2 Demonstrates an analytical and systematic approach to problem solving.

P4 BUSINESS SKILLS

P4.1   Communicates effectively with customers, suppliers and partners using appropriate methods and terminology.

P4.2   Plans, schedules, and monitors own work (and that of others where applicable) competently within limited deadlines and according to relevant legislation and procedures.

P4.3   Identifies and applies technical information.

P4.4   Appreciates how own role relates to other stakeholders and contributes fully to the work of teams.

P4.5   Understands and uses appropriate methods, tools, and IT applications.

P4.6   Understands how own role impacts security and demonstrates routine security practice and knowledge required for own work.