Can we supercharge architecture governance with a user-centric centre of excellence?

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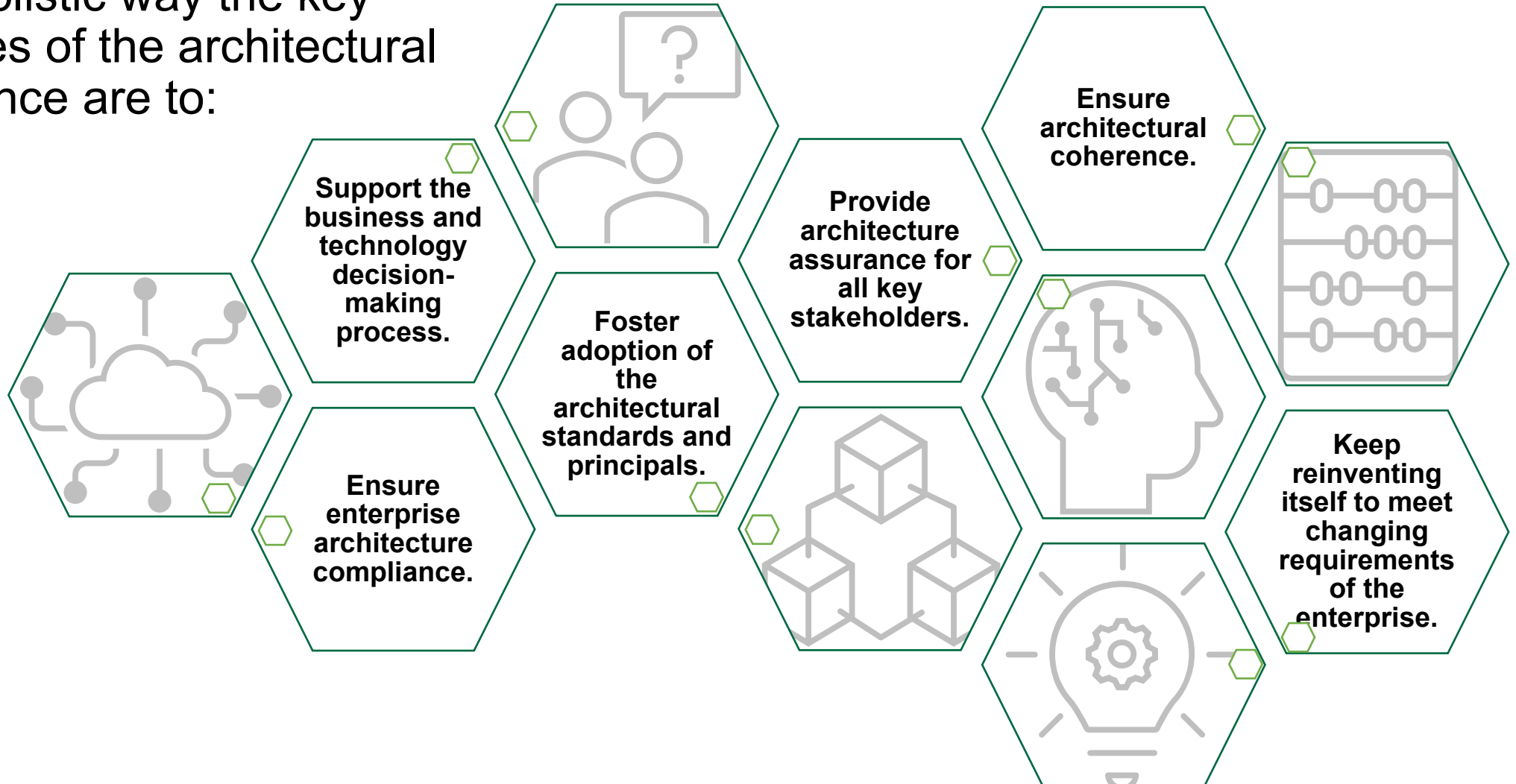
#BCS
#BCSEASG
#EASGAC2022

We are explorers!

With the quest for rapid digital transformation, many organisations are facing a challenge to balance between robust architecture governance and a greater demand for agility.

Let's explore if we have an opportunity to not only ease this challenge but also supercharge architecture governance with a user-centric centre of excellence so that digital transformation can be powered by people.

Architecture Governance

In a simplistic way the key objectives of the architectural governance are to:

Support the business and technology decision-making process.

Ensure enterprise architecture compliance.

Foster adoption of the architectural standards and principals.

Provide architecture assurance for all key stakeholders.

Ensure architectural coherence.

Keep reinventing itself to meet changing requirements of the enterprise.

How is architecture governance done traditionally and evolving recently?

A framework or a modified framework is followed.

Domain-specific Center of Excellence and communities of Practice are on the rise. I.e. Innovation, Cloud, Low-code No-code etc.

Increasing focus on Monitoring, Events and alerts to trigger EA modification.

Unifying governance for Strategic Planning, Enterprise Architecture Management, Project Portfolio Management, and Change Management.

Heightened awareness of consequences for non-compliance pushing for expedited governance activities.

Contemporary common challenges with the architecture governance

Ubiquitous quest for rapid digital transformation / digitisation / industrial revolution

Difficulty to balance robust architecture governance and a greater demand for agility

End users and non-technical developers are on the rise

End user driven subscription and easy integration

Still IT is largely seen as a Cost centre rather than Opportunity centre

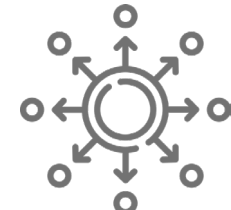Scaling safely, securely and in a compliant way.

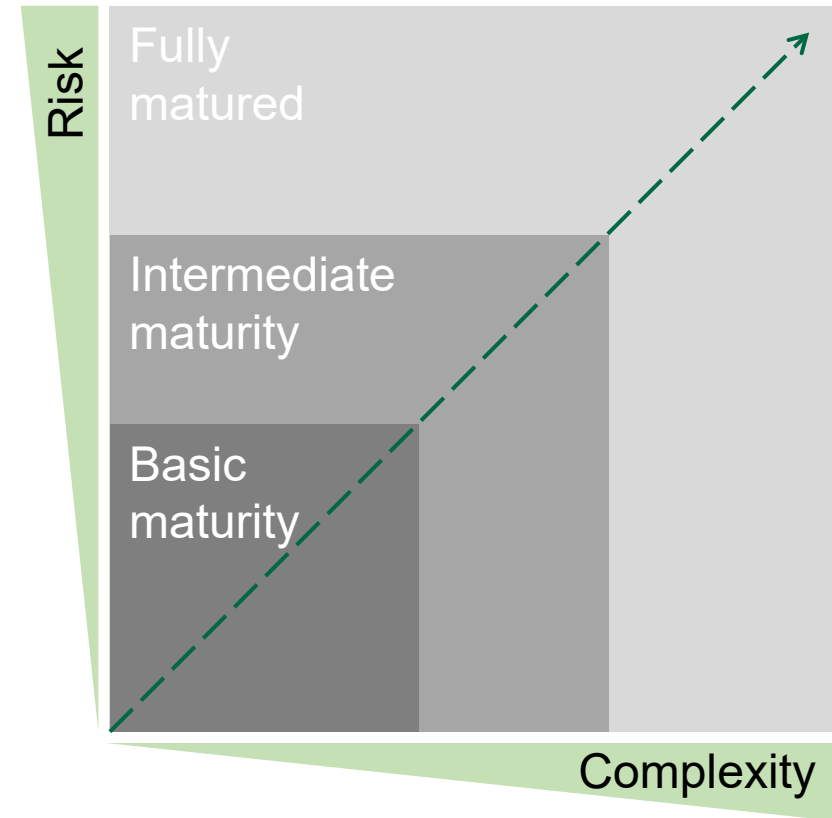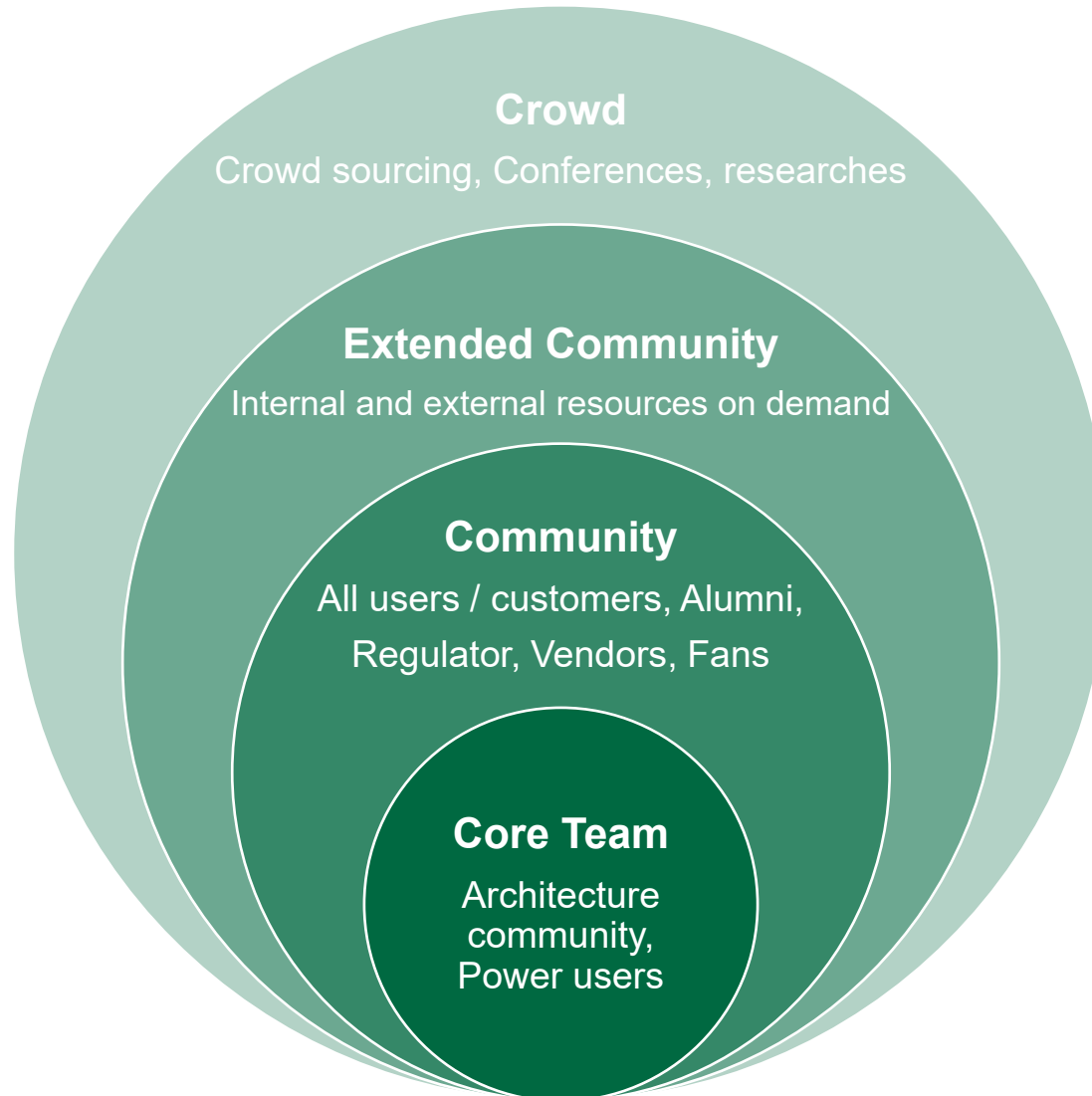# Is user-centric Center of Excellence (CoE) a solution? Let's explore..

The user-centric CoE is a team, shared facility or entity that can act as a self-governing coach.

Types of CoE

Centralised

Hybrid

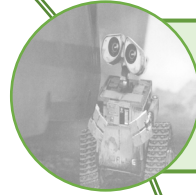Decentralised

How a CoE can operates?

Who is in the CoE?

Crowd
Crowd sourcing, Conferences, researches

Extended Community
Internal and external resources on demand

Community
All users / customers, Alumni,
Regulator, Vendors, Fans

Core Team
Architecture
community,
Power users

*Adapted from "Exponential Organisation"

Lessons and observations

Envision long term

Have a specific purpose

Define and commit to the scope early

Have a common communication language

Define and follow a method

Focus on people

Benchmark and Improve
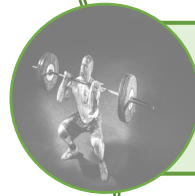
Assess and address risks

Keep it honest

Be useful

Could we conclude…

A user-centric centre of excellence can potentially supercharge architecture governance by

 Changing Shadow IT into Citizen IT

 Deliver more value with less effort

 Nurturing new ideas and perspectives

 Powering digital transformation by people

Thank you!