The Skills Framework for the Information Age (SFIA) is the global skills and competency framework that describes the roles and the skills needed for them. It is supported by industry, backed by the UK government and adopted in organisations worldwide. SFIAplus contains the SFIA framework of IT skills plus detailed training and development resources. The result is the most established and widely adopted IT skills, training and development model that reflects current industry needs. SFIAplus enables employers and IT practitioners to identify career paths and plan training and development.

Find out more at bcs.org/sfiaplus

Category Skill Code Level 1 2 3 4 5 6 7

Skills and quality

Education and development ETDG 3 2 1
Learning and development management ETMD 3 2 1
Learning and development ETTD 3 2 1

People management

Management development MTMD 3 2 1
Leadership and management MTLG 3 2 1

Quality and conformance

Certificate QASP 3 2 1

Relationships and engagement

Customer service support CSBS 3 2 1

Sales and marketing

Sales management MSAW 3 2 1

The SFIA Skills cover five Title, Description and Code. For more SFIA Skills, SFIAplus includes eight additional Skill resources.

For each SFIA Task, SFIA offers additional Task components.

Eight detailed SFIA tasks for each title and code. Included to help with Skill identification.

What’s in the ‘plus’?

The SFIA ‘plus’ gives details of:

- Additional Skill resources
- Project management tools and techniques
- Career progression and training
- Knowledge and skills
- Related SFIA skills
- Publications and resources
- Careers and jobs

Exemplary SFIA tasks, for example, show components for Project management at level 5 are as follows:

- Background: has good experience, usually by work with similar tasks to any SFIA task that involves similar work
- Work activities: includes leadership, existing and initiating the change control procedure
- Knowledge and skills: includes analysis, planning, project management tools and techniques, including project management tools and techniques, project management tools and techniques, project management tools and techniques
- Related SFIA tasks: includes project management tools and techniques, project management tools and techniques, project management tools and techniques
- Project management tools and techniques: includes project management tools and techniques, project management tools and techniques, project management tools and techniques
- Additional resources: includes project management tools and techniques, project management tools and techniques, project management tools and techniques
- Qualifications: ISQ and (for Project Management) Project Management qualification (Form IPRW) would support career progression and task development

In terms of relevant scope and geographical uptake, we have found nothing similar to SFIAplus.

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