

ECDL Advanced Automated Testing FAQs

1. I am an existing EnlightKS customer for ECDL Advanced – how does this affect me?
 - a. Currently you order the registration and certification of ECDL Advanced from BCS, and then place a separate order for the Advanced tests from EnlightKS. We have removed the additional costs you pay EnlightKS. When you place an order with BCS for ECDL Advanced registrations, credits will be applied to the your existing EnlightKS test account for 1 certification test per ECDL Advanced unit.
2. I am an existing EnlightKS customer for core ECDL. I would like to do their testing for Advanced following this decision, what do I do?
 - a. As above, just place an order for ECDL Advanced with us and we will automatically credit your existing EnlightKS test account with credits for ECDL Advanced certification tests.
3. Where do I go to login to the system?
 - a. For existing EnlightKS customers you just need to go to the same URL you currently use. For non-EnlightKS customers the login to the system can be found here:
<http://www.bcsadv.enlight.net>
4. Can I order Automated tests for ECDL Essentials and Extra from BCS?
 - a. No. Tests for ECDL Extra and Essentials should still be purchased from EnlightKS in the usual way.
5. Does this also include and automated test for Improving Productivity using IT at Level 3?
 - a. No. The Improving Productivity unit will still need to be delivered in the same way, either manual testing of evidence based. We will review this over the course of time and review demand.
6. Will the price of ECDL Advanced increase to cover the cost of the tests included?
 - a. No, the current price will remain for the academic year 2012/13. BCS will give 1 certification test free of charge for each ECDL Advanced unit a learner is registered for.
7. Will this offer be valid for Flexiquals too?
 - a. Yes. Any qualification which includes one or more ECDL Advanced unit will be included.
8. What if I don't want to use Automated tests but still want to deliver ECDL Advanced
 - a. This is not a mandatory change, and if you want to deliver ECDL Advanced via manual testing then you just need to let us know. However, there are many benefits to automated tests. It offers your learners instant results and a real world environment as the test system is "In Application"
9. If I still want to use manual tests, does this mean there will be a price reduction for ECDL Advanced?
 - a. Unfortunately not. All ECDL Advanced tests are marked externally by the BCS. We have replaced the cost of this external marking with the introduction of automated tests.
10. Are there any system / software requirements to be able to run the tests?

- a. Yes, we have published a system requirements guide on BCS.org. Just browse to the ECDL Advanced pages to find out more. It is strongly recommended that each centre goes through this guide prior to any learners sitting a certification test.
11. I'm not sure how to use the system, what help are you offering?
 - a. We have tutorial videos showing all of the common tasks related to managing a test system available here: http://www.enlightks.com/ET2_Tutorial/. If you require any additional support, please contact our client services team.
12. I already have a bank of EnlightKS ECDL Advanced tests, can I get my money back on these and just use the ones that come with registrations?
 - a. Unfortunately this is not an option. However, you can keep these in your bank and use them for any re-sits that are required for your learners, again saving the cost of purchasing these separately.
13. I would like a demo of the testing software, is this possible?
 - a. Yes, just contact our client services team and they can setup a demo account for you. This will give you access to three diagnostic tests which can be taken as part of the demo.
14. What about re-sits and diagnostics, do I get these from BCS as well? What are the minimum purchase quantities?
 - a. Yes, these will be available to purchase on the Approved Centre Forum. Re-sits will be the same cost as manual test re-sits (£10 each). Diagnostic tests are £5 each, which will be sold in packs of 10. There are no minimum purchase quantities for re-sits.
15. Can I buy resits and diagnostics from EnlightKS if I wish – will the price be that same for EnlightKS / BCS
 - a. No. All orders for Advanced tests must come through the BCS
16. How does the system know which version of MS Office I have installed on my centres network?
 - a. When you receive a credit on the testing system, it will automatically give you access to tests for Office 2003, Office 2007 and Office 2010. This means you need to select the correct test based on the version you have installed. The test system will check. So if you have Office 2010 installed and select Office 2007 tests, the system check will fail.
17. What will happen on September 1st?
 - a. We will send you details of your account including the login details for one administrator. You can then set up additional administrators on the system and start using the system.
18. What about learners part-way through ECDL Advanced now?
 - a. If you have existing ECDL Advanced learners that have started testing using manual tests, they should complete their qualification using the manual tests. If you want them to move to automated testing please contact our client services team (note, re-sit charges may apply).
19. Are there any annual charges?
 - a. There will be no annual charges for this service.
20. How do I register a learner for a diagnostic test?
 - a. If the learner is already registered for a qualification containing one or more ECDL Advanced units, you can allocate a diagnostic test to them on the testing system. If the learner is not yet registered with BCS simply register them on the ACF for 'Non Enrolled' and they will be allocated a BCS ID and their details will be picked up by the automated testing system.
21. Are the centre requirements changing?
 - a. No. To deliver ECDL Advanced using either manual or automated tests, you will require at least 2 occupationally competent members of staff at level 3 or above. Simply call our client services team to confirm the names of your ECDL Advanced Invigilators.

