

References

Abramovsky, L., Griffith, R. and Sako, M. (2004) *Offshoring of Business Services and its Impact on the UK Economy*. Advanced Institute of Management Research, London, www.aimresearch.org/release/081104Offshoringrpt.pdf

Advanced Institute of Management Research (2004) *Britain's Booming Business Services: Good News for Jobs, Exports and Productivity*. Press release 8 November. Advanced Institute of Management Research, London, www.aimresearch.org/release/081104Offshoringpr.pdf

Amicus (2005) *Government Backs Amicus and CSC Landmark Offshoring Deal*. Press release 4 August. Amicus, London, www.amicustheunion.org

Amiti, M. and Shang-Jin, W. (2004) Demystifying outsourcing: the numbers do not support the hype over job losses. *Finance and Development*, December, pp. 36–39, www.imf.org/external/pubs/ft/fandd/2004/12

Arnott, S. (2005) Europe opens digital debate. *Computing*, 7 September, www.computing.co.uk/computing/news/2141975/europe-opens-digital-debate

Aspray, W., Mayadas, F and Vardi, M. (eds) (2006) *Globalization and Offshoring of Software*. Association for Computing Machinery, New York, www.acm.org/globalizationreport

Baker, R. (2006) Offshore outsourcing and the 8th principle. *International Journal of Law and Information Technology*, 14 (1), pp. 1–27, ijlit.oxfordjournals.org/cgi/content/full/14/1/1

BCS Working Party on Offshoring (2004) *Offshoring: A Challenge or Opportunity for British IT Professionals?* BCS, Swindon, www.bcs.org/positions/offshoring

Deloitte Research (2005) *The Ball's in Our Court: The UK Technology Sector at a Critical Juncture*. Deloitte, London, www.deloitte.com/dtt/article/0,1002,sid%253D2854%2526cid%253D88659,00.html

Economist Intelligence Unit (2005) *CEO Briefing: Corporate Priorities for 2005*. Economist Intelligence Unit, London

European Commission (2005) *Commission Launches Five-Year Strategy to Boost the Digital Economy*. Press release 1 June. European Commission, europa.eu.int

Farrell, D. and Rosenfeld, J. (2005) *US Offshoring: Rethinking the Response*. McKinsey, San Francisco, www.mckinsey.com/mgi/publications/rethinking.asp

Global Insight (2005) *The Comprehensive Impact of Offshore Software and IT Services Outsourcing on the US Economy and the IT Industry*. Global Insight, Lexington, www.itaa.org/itserv/docs/OffshoreITOExecutiveSummary2005FINAL.pdf

- Heckley, G. (2005) Offshoring and the labour market: The IT and call centre occupations considered. *Labour Market Trends*, September, pp. 373–385, www.statistics.gov.uk/articles/labour_market_trends/Offshoring_Sept05.pdf
- Hoare, T. and Milner, R. (2005) Grand challenges for computing research. *The Computer Journal*, 48, pp. 49–52, www.bcs.org/server.php?show=conWebDoc.1510, www.ukcrc.org.uk/grand_challenges/index.cfm
- Intellect (2006) *IT Supplier Professionalism: An Intellect Perspective*. Intellect, London, www.intellectuk.org/markets/groups/corp_prof/default.asp
- Intellect and Computing (2005) Innovation Nation? *Computing*, 14 July, pp. 23–30, www.intellectuk.org/download.asp?file=51
- Leyland, A. and Eastwood, G. (2005) 50 to watch in mobile. *Real Business*, November, www.realbusiness.co.uk
- McGettrick, A., Boyle, R., Ibbett, R., Lloyd, J., Lovegrove, G. and Mander, K. (2005) Grand challenges in computing: education – a summary. *The Computer Journal*, 48, pp. 42–48, www.bcs.org/server.php?show=conWebDoc.1510, www.ukcrc.org.uk/grand_challenges/index.cfm
- Michael, A. (2005) Whitehall's task in making us a nation of innovators. *Computing*, 13 July, www.computing.co.uk/2139743
- Montalbano, E. (2005) Gates worried about decline in US computer scientists. *IDG News Service*, 18 July, www.itworld.com/Career/1861/050718gatesworried
- OECD (2005) *Growth in Services: Fostering Employment, Productivity and Innovation*. Meeting of the OECD Council at Ministerial Level 2005. OECD, Paris, www.oecd.org/dataoecd/36/10/35026756.pdf
- OECD Working Party on the Information Economy (2005a) *Potential Offshoring of ICT-Intensive Using Occupations*. OECD, Paris, www.oecd.org/sti/offshoring
- OECD Working Party on the Information Economy (2005b) *The Share of Employment Potentially Affected by Offshoring*. OECD, Paris, www.oecd.org/sti/offshoring
- Pedder, W. (2005) Future is bright for innovation in UK IT. *Computing*, 8 September.
- PricewaterhouseCoopers (2005) *Offshoring Set to Double in the Financial Services Sector by 2008*. Press release 15 September. PricewaterhouseCoopers, London, www.pwc.com
- Professional Contractors Group (2005) *The Offshoring of IT Work and the Government's New Immigration Strategy*. Professional Contractors Group, Uxbridge, www.pcg.org.uk/cms/index.php?option=com_docman&task=doc_download&gid=86&Itemid=217
- Quinn, S. (2005) Firms want answers, not just acronyms. *Computing*, 24 November, p. 80.

Rodd, M. (2004) Voice of the profession. *Computer Bulletin*, July, p. 4, www.bcs.org/server.php?show=conWebDoc.1397

Rosenthal, B. (2005) How many IT jobs actually went offshore? And where did they go? Frost & Sullivan's study finds out. *Outsourcing Journal*, February, www.outsourcing-journal.com/feb2005-it.html

Royal Academy of Engineering and BCS (2004) *The Challenges of Complex IT Projects*. Royal Academy of Engineering, London, www.bcs.org/statements/royal

Sako, M. (2005) *Outsourcing and Offshoring: Key Trends and Issues*. Said Business School, Oxford, www.gao.gov/highlights/d065high.pdf

Short, M. (2005) UK mobile industry has hit critical mass. *Computing*, 9 November, www.computing.co.uk/computing/comment/2145798/uk-mobile-hit-critical

Skyte, P. (2005) Bosses must prove they value IT staff. *Computing*, 3 March, p. 28.

TPI (2005a) *81% of Large UK Companies to Increase Offshore Outsourcing in Next 2-3 Years*. Press release 8 August. TPI, Maidenhead, www.tpi.net

TPI (2005b) *Outsourcing Contracts Shrink Due to Increased Use of Offshore Locations*. Press release 18 October. TPI, Maidenhead, www.tpi.net

Truch, E. (2005) Linking the business and the IT. *ITNOW*, May, pp. 10-11, www.bcs.org/itnow/linking

United States Government Accountability Office (2005) *Offshoring of Services: An Overview of the Issues*. GAO Highlights of GAO-06-5. GAO, Washington, www.gao.gov/new.items/d065.pdf

World Economic Forum (2005) *World Economic Forum Announces Technology Pioneers 2006*. Press release 5 December. World Economic Forum, Geneva, www.weforum.org

World Trade Organization (2005a) *Offshoring Services: Recent Developments and Prospects, World Trade Report*. World Trade Organization, Geneva, www.wto.org/english/res_e/booksp_e/anrep_e/wtr05-3c_e.pdf

World Trade Organization (2005b) *World Trade Report: Standards, 'Offshoring' and Air Transport Focus of 2005 WTR*. Press release 30 June. World Trade Organization, Geneva, www.wto.org