

**BCS Quality SG
ANNUAL GENERAL MEETING**

Minutes of Annual General Meeting held on 6th November 2023
Online

Apologies: Various apologies for absence were received,

1. Minutes of the previous AGM

The minutes of the AGM held on 7 November 2022, were proposed, seconded and agreed.

2. Matters arising from the previous AGM

There were no matters arising, that were not otherwise included in the business of the meeting.

3. Secretary's Report

The current Membership is **509** (previously 521) members, with approximately 13% overseas, at various grades, including Fellowship 54 (previously 52), Professional 437 (previously 431) There were **5 webinars events**, during the year, mainly held jointly with other BCS Member groups, including BCS Business Change SGs, in addition to the **30th SQM 2023 conference** that was held remotely

Geoff Staples (Secretary) This was proposed, seconded and agreed

4. Treasurer's Report (2022/2024)

The BCS allocated for the year ending 31 August 2023 was £1,292.40 (previously £1,439.54)

As all events were free webinars, there was Zero spend, but a BCS book or e-book was previously

offered to all presenters, then changed to a one year free access to the BCS e-library – the cost of these speaker's gifts come from the BCS, not from our allocation.

The BCS allocation for Quality SG for 2023/24 is £815 (previously £1,292.40)

Margaret Ross (Treasurer). This was proposed, seconded and agreed.

5. Chairman's Report 2022/23

There were 5 online events and the **SQM XXX online conference**

Let's just stop writing requirements, we can't write them properly anyhow - Dr Joseph Kasse **from Australia**

Quantifying quality, Part 1 of 2, by Tom Gilb HonFBCS, **from Norway**

If human behaviour is badly affecting our work, what can we do about it? Niels Malotau **from Japan**,

Quantifying quality, Part 2 of 2, by Tom Gilb HonFBCS, **from Norway**

Two major misconceptions of systems thinking exposed, Dr Joseph Kasser **from Australia** and Bruce Lerner **from USA**

The BCS International free e-conference, **SQM XXX**, was held on 22 June 2023, with presenters from **USA, Germany, Norway**, and UK

Raid AlQaisi (Chair) This was proposed, seconded and agreed.

6. Election of Officers – all were proposed, seconded and agreed

Chair: Raid AlQaisi

Vice Chair/Treasurer: Margaret Ross

Secretary: Geoff Staples

Early Career Officer: Safia Barikzai

Inclusion Officer: Haiyan Wu

Course Co-Ordinator; Soheir Ghallab

European Representative: Eleni Berki (Finland)

Committee: Liz Bacon, Mike Elliott, Elli Georgiadou, Peter Linecar, David Wynn

7. Future Events

Currently various activities are being planned, usually jointly with other BCS MGs, including

The online **SQM XXXI** conference is currently planned for September 2024

The **Quality Management Institute (QMI)** offered a full scholarship to the Quality SG members (must also be BCS members) Led by Dr Larry Kennedy.

The recruitment of pilot cohort 1 (Target 10 places) resulted in overwhelming interest, with over 50 applications,

18 scholarships were awarded.

The QMI curriculum is a comprehensive online professional education program with face-to-face bi-weekly cohort

team meeting, is designed to integrate human competencies with engineering and business processes in an

intelligent system of quality management.

Comments from course attendees include:

"For me, it's been really **enlightening and valuable**, but also a lot of **common sense in its simplicity**: "know your trade, be committed to your job, have high standards for quality" etc, then it seems everything else will fall into line."

"While I was familiar with QC and QA before, it's helped me think about it in a new light and I've gone away and

manage **to implement new ideas already**".

"Thank you both so much for sharing your wide ranging experiences and how I might apply WPA Step 3 –

What will it cost, in different sectors including Health and Academia"

"I found **your insights most fruitful in moving forward** and engaging with stakeholders to organise ideas for

improvement with complex cross-cutting work processes into manageable chunks where we can demonstrate

success in measurable terms".

8. Any Other Business

There was no other business.