

Examiner Report	
Qualification Name	Higher Education Qualification
Qualification Level	Certificate in IT
Date/ Series	April 2026
Module	Computer and Network Technology
Question no.	comments
A1	A good proportion of candidates answered this question. However most misinterpreted it. A number of candidates focused on an irrelevant Model which was not a part of the question.
Question no.	comments
A2	This is the most popular and well answered question by candidates who often scored strongly in Part B. Candidates often didn't attempt Part A or failed to convert units correctly.
Question no.	comments
A3	A good proportion of candidates answered this question, although often the question was misinterpreted and a number of candidates focused on an irrelevant Model which was not a part of the question.
Question no.	comments
A4	This was not a popular question with candidates, with a limited number of attempts. Marks were consistently low, with candidates failing to write sufficient points of the size of question or missing the question entirely.
Question no.	comments
B5	This question was a popular one among candidates. Most candidates correctly identified the concept of a worm however marks were limited for Part b.) of the question with most candidates providing limited numbers of examples of both AV detection and user detection methods.
Question no.	comments
B6	This question was not attempted by many candidates. Those that did answer sometimes confused 802.3 with 802.11 Wi-Fi standards. For Part c.) most candidates identified CSMA/CDs name and purpose however further details of the process were not provided which limited marks awarded.
Question no.	comments
B7	For Part a.) several candidates discussed hardware specification specifics / comparisons and how these effect performance rather than the actual process of benchmarking. Part b.) was generally well answered with most candidates providing multiple examples of other considerations.

Question no.	comments
<i>B8</i>	For Part a.) a number of candidates described or provided an example of an IP address however the bit makeup of these such as 32 bits for IPv4 was not provided. Part b.) was not attempted by some candidates and some mixed the ARP process with DHCP.
Question no.	comments
<i>B9</i>	Part a.) was not attempted by most candidates, those that did in some cases focused on explaining panel types rather than how panel technologies impact display quality in relation to contrast. Part b.) was answered by a high number of candidates with most achieving a high level of marks, those that didn't focused on dot matrix printer benefits rather than inkjets.
Question no.	comments
<i>B10</i>	For both Part a.) and Part b.) candidates were able in most cases to identify the core definition of the items such as multitasking however marks were limited due to limited further examples of their working and interactions being provided.
Question no.	comments
<i>B11</i>	This question was not attempted by many candidates. Those that did answer achieved a good level of marks through attempting the diagram of the circuit however some items on the diagrams were incomplete in most cases which limited marks awarded.
Question no.	comments
<i>B12</i>	This question was a popular one among candidates with a number of candidates receiving most of the marks possible. Those that did not achieve full marks either did not provide symbols or identified incorrect gates leading to incorrect symbols.