## **EDUCATION**

Sep 2007 – Present

# XXXXXXX COLLEGE XXXXXXXX

MSc. Advanced Software Engineering

### Module profile:

- Advanced Research Topics
- Intelligent Systems for Legal and Administrative Applications
- Software Measurement and Testing
- Software Architecture and Design

### Skills gained:

- **Teamwork:** Successfully worked within a group of four students towards the design and development of an integrity preserving electronic voting portal. Consolidated variations in technical competencies to foster a homogenous relationship.
- **Research:** Conducted extensive analytical research of academic literature, peer-reviewed articles and web based resources towards the generation of a 7 000 word report on Access Control policy implementation within distributed environments.
- **Communication and Negotiation:** Mediatory liaisons performed between students and academic staff as part of the remit of being a course representative provided opportunities to represent student needs and develop relations between both stakeholders.
- **Representation:** Committee membership of XXXXXXXX College Postgraduate Network necessitated the conveyance of Graduate student needs to relative authorities.

MSc. Project: Action control – A viable Access Control Policy for Virtual Organizations.

Mar – Apr 2008	BRITISH COMPUTER SOCIETY - SPRING SCHOOL Being a Dynamic Successful Project Manager
Sep 2002 – Jan 2007	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

**BSc. Project:** Software for Testing Human Response to Screen Icon Movement. Investigative research into the correlation of age and reactionary abilities of users.

### Module profile:

- Management Information Systems
- Decision Support Systems
- Ethical, Legal and Professional Issues of Computing
- Commercial Web Design

Sep 2001 – May 2002	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
Jan 1992 – Sep 1999	<b>UNIVERSITY of XXXXXXX INTERNATIONAL SCHOOL</b> 7 GCSE's including English (B) and Mathematics (B)
CHARTERED AFFILIATION:	<ul> <li>British Computer Society (BCS)</li> <li>XXXXXXXX Branch Committee member.</li> <li>Young Professionals Group representative.</li> </ul>
KING'S COLLEGE LONDON:	<ul><li>Extracurricular activity</li><li>MSc. Advanced Software Engineering Course representative.</li></ul>

• Post Graduate Network committee member.

# WORK EXPERIENCE

### May – July 2008 The Career's Group, University of XXXXXXX- Russell Square, London Destination of Leavers from Higher Education (DLHE) Operator

I conducted a government commissioned survey to ascertain the career destinations of recent graduates from within and outside the University of London network.

- Graduate database management.
- Provided career management advisory services to students.
- Analysed and communicated survey findings for report generation.

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### Medical records Project Administrator

Part of a national drive to digitally archive patient records.

- Catalogued and tracked patient medical records.
- Implemented systematic batch removal of case notes for imaging.

# Jul 2003 – Jan 2007 XXXXXXXXXXXXXXXXXXX Totteridge, London

### Loan Consultant

My departmental responsibility included client-relationship management within which I was entrusted with processing web-based loan applications.

- Employed listening skills to analyse the financial requirements of prospective customers.
- Persuasive abilities used to achieve custom for the company upon analysis of customer needs.
- Administered authentication process checks on customer details.

### Sep 2002 – May 2003 XXXXXXXXXXXXXXXX Borehamwood, Hertfordshire Outbound Call Operator

I conducted telephone-based sales oriented liaisons with customers on behalf of a leading independent mobile communications dealership.

- Pitched mobile communication products and related services to potential and existing clients.
- Provided mediatory services between customers and network operators.

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A vacation job working for the U.K's largest national education services award body.

- Part of the GCSE team credited with the best processing against volume times.
- Assisted in the meticulous maintenance of a ±200 000 candidate script library.

### **School Holidays**

• Varied role assisting in family owned packaging and international trade fair representative firms.

### I.T SKILLS

- Business Rule authoring: RuleBurst 9.1
  - RDMS: Access, SQL, Oracle
- Operating Systems: Windows 2000/XP/Vista
- Languages: ASP, CSS, HTML, SQL, DTD, XML, SQL, Java, .Net, UML 2.0

### LANGUAGES

German
 Basic (conversational)

### INTERESTS

- **Technology & Volunteering:** My interest in appreciating how computer technology can be adapted to increase value has transcended academic vocational boundaries. This has led to a committed voluntary involvement with the British Computer Society in various capacities.
- Culture: I have a keen interest in a varied representation of creative expressionism such as Art, Language, Literature and Architecture. This past time also exposes me to a myriad of people from different backgrounds.
- **Travel:** Any opportunity for local and international travel is always treated with excitement as it presents an invaluable opportunity to enrich my perspective.
- **Sports:** I am an avid sports fan with particular affinity for Football, Table tennis and extreme sports.