
Biodata

Sex:

Date of Birth:

Marital Status:

Nationality:

Objectives

To achieve corporate organizational goals in an intellectually creative environment, where personal development and teamwork is constantly improved.

Education

BRITISH COMPUTER SOCIETY (BCS), United Kingdom.
Professional Qualification and member, (2008-Present)

Senior Secondary School Certificate, 2000 from XXXXXXXXXXXXXXXX

Professional
Qualifications

Microsoft Certified Professional (MCP)

Microsoft Certified System Administrator (MCSA) Security

Microsoft Certified System Engineer (MCSE) Security

Microsoft Certified Technology Specialist.

Windows Server 2008 Active Directory Configuration

Windows Server 2008 Network Infrastructure Configuration

Windows Server 2008 Applications Infrastructure Configuration

Windows Vista and 2007 Microsoft Office System Desktops, Deploying
and Maintaining

Microsoft Certified IT Professional

Enterprise Administrator.

Cisco Certified Network Associate (CCNA)

HP Accredited Integration Specialist

Implementing HP ProLiant ML/DL Servers Industry Standard Servers

HP Accredited Integration Specialist

Implementing HP BladeSystem

HP Accredited Systems Engineer

Integrating & Managing HP BladeSystem in the Enterprise

Implementing HP Storage Works EVA Solutions

Hobbies and Special Interests Surfing the web, Traveling

Work Experience:

XXXXXXXXXXXXX COMPUTERS.

Engineering/Technical Support unit.

Responsible for various post-office/office functions such as :

Supporting Client Network and technical Arm at xxxxxxxxxxxxxxxxxxxxxxxx

Attending to technical issues relating to hardware and warranty check issues.

Providing prompt and accurate support to users, employing high degree of customer-service skill and technical expertise while ensuring customer satisfaction.

Applying troubleshooting techniques to verify solutions.

Resolving issues with little or no supervision.

March to September 2006

XXXXXXXXXXXXX Systems XXXXXXXXXXXXX

Outsourced as a Franchisee for XXXXXXXXXXXXX Bank Plc

Assistant Network Administrator Sept 2007-April 2008

- Worked as a Franchise Network Administrator for XXXXXXXXXXXXX Bank Plc.
- Took part in the migration of Windows domain to Campus Active Directory and mail migrations from Lotus Notes to Microsoft Exchange Server throughout the country from one state to another.
- Bottleneck detection in networks and fine-tuning/enhancing network performance.
- Restoring and Re-mapping shared Banking Application Software drives to each workstation machines remotely.
- Participated in the deployment of Altiris server and upgraded Equinox software to all the XXXXXXXXXXXXX Branches throughout the nation.

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Job Schedule

Consultant/Microsoft Infrastructure unit.

Responsible for various post-office/office functions such as :

Consulting for clients with regards to Microsoft Infrastructure optimization and Messaging Services Blueprint.

Planning, deploying and implementing Microsoft Windows Server 2003.

Providing prompt and accurate support to users, employing high degree of customer-service skill and technical expertise while ensuring customer satisfaction.

Consultant/Microsoft Infrastructure. June 2008- Till date.

IT TRAINING AND WORKSHOPS ATTENDED :

APTECH COMPUTER EDUCATION – 2005

Advanced Diploma in Network Engineering

Microsoft Solutions training

Training on AD, Exchange 2007, Office Communications System(OCS), Systems Center Central Management (SCCM) (June 2008)

Microsoft training (Microsoft)

Implementing virtualization solutions with Windows Server 2008 Hyper-V
Implementing System Center Virtual Machine Manager (SCVMM)

ITIL TRAINING

Training received in ITIL foundation in IT service management.
Version 3.(2008)

References

Available on request.