

Personal Information	Sex: _____ Date of Birth: _____ Marital Status: _____ Nationality: _____
Objectives	<p>To achieve corporate organizational goals in an intellectually creative environment, where personal development and teamwork is constantly improved.</p>
Education	<p>Senior Secondary School Certificate, 2000, XXXXX School</p>
Professional Memberships	<p>Member of BCS (British Computer Society), UK-based membership organisation for IT professionals, 2008-present</p>
Professional Qualifications	<ul style="list-style-type: none"> ➤ BCS Qualifications XXXXXXXXXXXXXXXXXXXX ➤ Microsoft Certified System Administrator (MCSA) Security ➤ Microsoft Certified System Engineer (MCSE Security) ➤ Microsoft Certified Technology Specialist. Windows Server 2008 Active Directory Configuration Windows Server 2008 Network Infrastructure Configuration Windows Server 2008 Applications Infrastructure Configuration Windows Vista and 2007 Microsoft Office System Desktops, Deploying and Maintaining ➤ Microsoft Certified IT Professional Enterprise Administrator

<p>Professional qualifications cont.</p>	<ul style="list-style-type: none"> ➤ Cisco Certified Network Associate (CCNA) ➤ HP Accredited Integration Specialist Implementing HP ProLiant ML/DL Servers Industry Standard Servers ➤ HP Accredited Integration Specialist Implementing HP BladeSystem ➤ HP Accredited Systems Engineer Integrating & Managing HP BladeSystem in the Enterprise Implementing HP Storage Works EVA Solutions
<p>Work Experience</p>	<p>June 2008- XXXXXXXXX Consultant/Microsoft Infrastructure unit.</p> <ul style="list-style-type: none"> ➤ Consulting for clients with regards to Microsoft Infrastructure optimization and Messaging Services Blueprint. ➤ Planning, deploying and implementing Microsoft Windows Server 2003. ➤ Providing prompt and accurate support to users, employing high degree of customer-service skill and technical expertise while ensuring customer satisfaction. <p>Sept 2007-April 2008 Assistant Network Administrator XXXXXXXXXXXXXXXXXXXXX</p> <ul style="list-style-type: none"> ➤ Took part in the migration of Windows domain to Campus Active Directory and mail migrations from Lotus Notes to Microsoft Exchange Server throughout the country from one state to another. ➤ Bottleneck detection in networks and fine-tuning/enhancing network performance. ➤ Restoring and Re-mapping shared Banking Application Software drives to each workstation machines remotely. ➤ Participated in the deployment of Altiris server and upgraded Equinox software to all Branches throughout the nation.

	<p>March to September 2006, XXXXXXXXXXXXXXXXXXXX Engineering/Technical Support unit.</p> <ul style="list-style-type: none"> ➤ Supporting Client Network and technical Arm (UBA, Head Office, Marina). ➤ Attending to technical issues relating to hardware and warranty check issues. ➤ Providing prompt and accurate support to users, employing high degree of customer-service skill and technical expertise while ensuring customer satisfaction. ➤ Applying troubleshooting techniques to verify solutions. ➤ Resolving issues with little or no supervision.
<p>IT Training and Workshops Attended</p>	<ul style="list-style-type: none"> ➤ APTECH COMPUTER EDUCATION 2005 Advanced Diploma in Network Engineering ➤ Microsoft Solutions training Training on AD, Exchange 2007, Office Communications System(OCS), Systems Center Central Management (SCCM) (June 2008) ➤ Microsoft training (Microsoft) Implementing virtualization solutions with Windows Server 2008 Hyper-V ➤ Implementing System Center Virtual Machine Manager (SCVMM) ➤ ITIL TRAINING Training received in ITIL foundation IT service management. Version 3.(2008)
<p>References</p>	<p>Available on request</p>