

Examiner Report	
Qualification Name	Higher Education Qualification
Qualification Level	Professional Graduate Diploma
Date/ Series	April 2026
Module	Management Information Systems
Question no.	comments
A1	This question was attempted by 15 candidates. The average mark achieved was 46%. Very few candidates attempted part B (Mintzbergs 11 roles), clearly candidates were unaware of this. A number of answers, and this was across the paper, represented the three levels of strategic, tactical and operations levels of data and / or management. One theme was any time the question asked for three this pyramid was not dumped. Part C was also poorly attempted, the candidates clearly did not understand the question.
Question no.	comments
A2	This question was attempted by 28 candidates. The average mark achieved was 43%. 28 out of 34 candidates attempted this question, the most popular on this final exam. Part C and D were about GDSS, and the majority of the answers mapped this to Microsoft Teams. Some marks were given to these answers but these failed to address the wider functionality of what GDSS brings to decision making. Not recognising that Teams is not a fully functioning GDSS led to Part D being poorly answered. Part A was looking for Strategic, Tactical and Operational reports so the pyramid not dumping worked for some candidates.
Question no.	comments
A3	This question was attempted by 13 candidates. The average mark achieved was 39.7%.

	It was the least attempted and lowest average mark for this exam Few candidates knew much about Cost Benefit Analysis. There were some interesting variations of SQIRO than defined in the model answer. As these were consistent across answers / exam locations credit was given for the variations. Part C was extremely poorly answered, most candidates clearly did not understand the question.
Question no.	comments
<i>B4</i>	This question was attempted by 26 candidates. The average mark achieved was 44%. Part A responses had issues with candidates not addressing the question text in full. Most answered with respect to “Mobile Computing” not “Mobile Computing in MIS” and therefore missed the point of the question. Secondly Mobile Computing seems to be about Mobile Phones, and the answers were mapped to what a phone can and cant do. Very few addressed MIS. End user development was confused with having end users included in the development and therefore mark were lower. Most of the latest trends in hardware in the candidates' answers were fairly old trends (cloud, hard discs, servers etc) and very few discussed AI, automation, quantum computing, robotics etc. Therefore any, scored poorly.
Question no.	comments
<i>B5</i>	This question was attempted by 20 candidates. The average mark achieved was 42%. The answers to a virtual organisation were very similar in theme to that of mobile computing. The answers discuss the use of remote working and using mobile phones to support that. Answers A and B had limited depth and understanding of what a virtual organisation is and there were awarded little marks. The answers to the latest trends in management again showed a lack of depth and understanding of management techniques used with respect to agile or remote / virtual organisations or the use of AI.