

# Digital Health Ecosystem Wales



**Making it easier and faster to adopt digital healthcare technology in Wales**

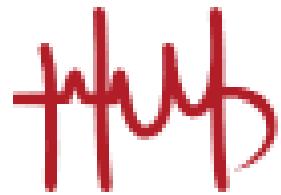
**Helen Northmore / Eugene O'Sullivan**

Head of Innovation Adoption – Digital and AI / Senior Product Specialist

I E C H Y D D I G I D O L . C Y M R U  
D I G I T A L H E A L T H . W A L E S

**EIDC**  
Ecosystem Iechyd  
Digidol Cymru

**>HEW**  
Digital Health Ecosystem Wales



## Life Sciences Hub

Bring together industry, clinicians, policy makers, academics and funders to create an environment where it's easier and faster to adopt digital healthcare technology in Wales.



## NWIS Ecosystem Team

Securely open up NHS Wales systems and data to developers to ease the burden of integration and improve understanding of the digital architecture

# Why do we need an ecosystem?

# Barriers



New Partnership Models Required



Create Digital Innovation Culture



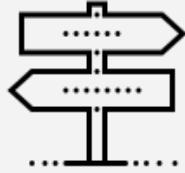
Measurement & Data are Hard



Infrastructure is a Blocker



Conversations are Slow



Innovation Pathway Not Clear



Everyone Feels Unsupported



Personality is Too Big a Factor

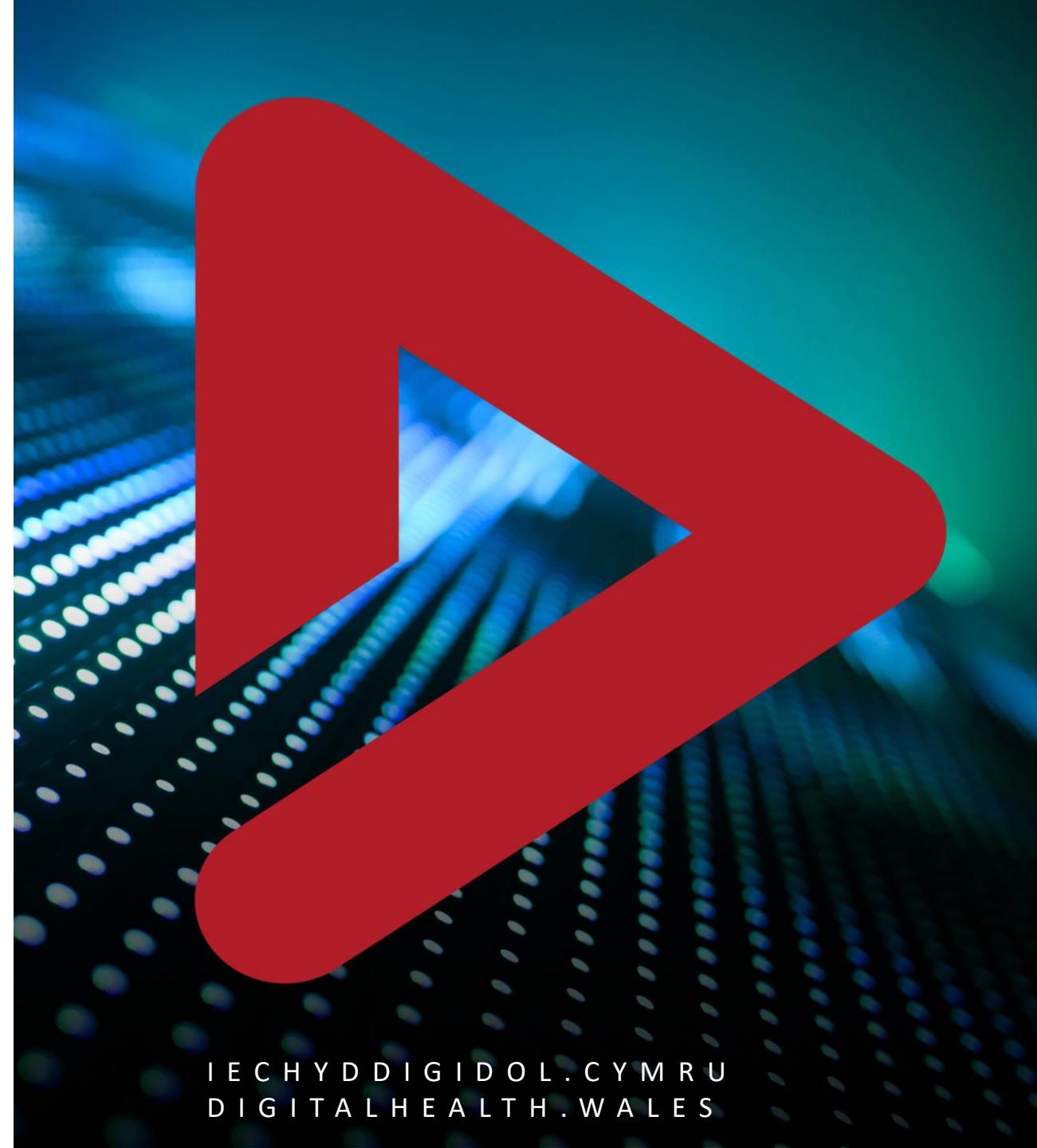


Finances Are Not Aligned

# What should the Ecosystem do?

4 principles/criteria

- Does it make it easier and faster?
- Does it use our ability to convene and connect?
- Does it result in practical action?
- Does it fill a gap?





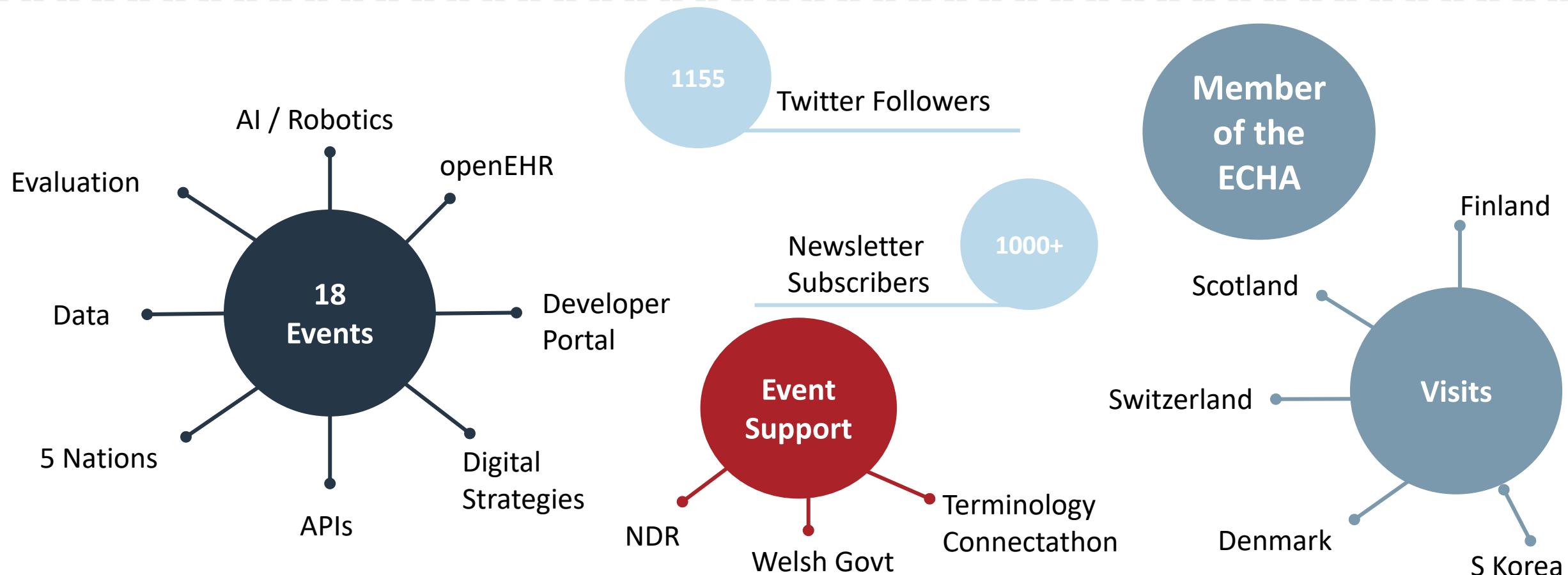
# Ecosystem Priorities

“Making it easier and faster to adopt digital healthcare technology”

- Connecting People
- Connecting Delivery
- Connecting Systems

# Connecting People and Connecting Delivery

# Connecting People



# Covid19 Response – Digital Health

**205**

enquiries or  
offers of support  
received

## Themes:

- Additional people
- COVID-19 tracking and tracing
- Remote monitoring
- Making systems more efficient
- Existing products



# Connecting Delivery

142 applications for £30K  
of WG funding  
– 5 winners

Medapod – remote  
monitoring platform

Healthy.IO – remote  
wound assessment

Physio Now – triage  
chatbot

MedTRiM –  
emotional resilience  
training

Clinitouch Vie – remote  
monitoring platform

Digital  
Solutions  
Fund

RFID  
Asset  
Tracking

AI pilot  
Kheiron  
Medical  
& BTW

TEC  
Cymru  
Comms

Network  
support  
AAG  
WTSB

Networked  
Data Labs

AI in Health  
& Care  
Award

# Digitalhealth.wales

Home for information about national digital projects and programmes:

- DHEW
- Technology Enabled Care
- National Data Resource

About to come online:

- Advanced Analytics Group
- Care Improvement Cymru

## Digital Health in Wales

Your first stop-shop for the latest activity from the Welsh digital health community. Here you will find events, news, blogs, projects and information to help you on your digital health journey.

Whether you're an innovator, clinician, entrepreneur or company visit our [How We Can Help](#) page to help you get to the next stage of development or scale up.

You can also visit our library of [information](#), set out by topic or sector, that features information on digital health topics, explainer articles and podcasts, information on key organisations and more.

Don't forget to take a look at the leading digital health programmes in Wales [Digital Health Ecosystem Wales](#), [Technology Enabled Care Cymru](#) and [National Data Resource](#).



### Digital Health Ecosystem Wales

Digital Health Ecosystem Wales brings together industry, clinicians, policy makers, academics, innovators and funders to create an environment of digital innovation in Welsh healthcare.



### Technology Enabled Care Cymru

Technology Enabled Care offers us a way to do more with less, delivering benefits to both our patients and workforce, with care closer to home.



### National Data Resource

The NDR programme is a strategic imperative for health and care in Wales and an essential component of the Digital Architecture Review. It aims to deliver a more joined up approach to health and care data across Wales.

# Digitalhealth.wales

- Advice
- Information
- Opportunities
- Resources
- Developer portal

## Opportunities or Services

AI in Health and Care Award

Scientific Advice Service

## Topics

Artificial Intelligence (AI)

Application Programme  
Interfaces (APIs)

Evidence Standards /  
Evaluation

## NHS Wales Developer Portal

An early beta version of the NHS Wales Developer Portal has been launched in order to get invaluable feedback from developers.

The Portal aims to ease the burden of integration for developers through access to test instances of APIs enabling the rapid prototyping of solutions for NHS Wales. The objective is to open up the architecture in NHS Wales and aid both internal and external developer communities in understanding and interacting with NHS Wales resources.

Take a look and let us know what you think!



### Advice or Funding

Are you looking for some advice or funding?

### Idea or Unmet Need

Do you have an idea or an unmet need?

### Research and Development

Do you need help with research and development?

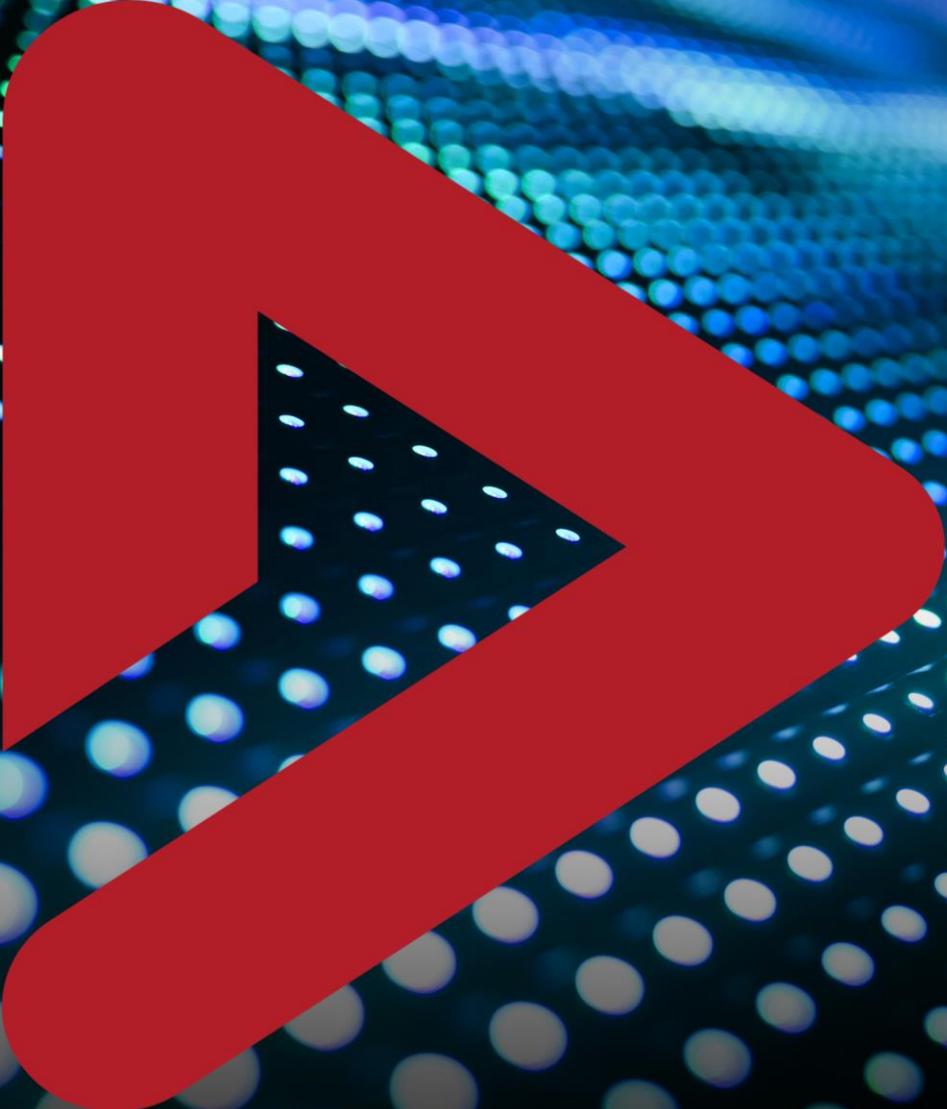
### Sell Outside Wales

Are you looking to sell your product outside of Wales?

# Connecting Systems - Creating a Developer Community

## Background to the Ecosystem

- Engagement
- Test APIs with industry using new open and interoperable standards
- Discovery/R&D
  - Baseline infrastructure
  - Adopt new open standards
  - Drive forward Interoperability of health and care systems
- Promotion of Open Architecture



# APIs and Interoperability

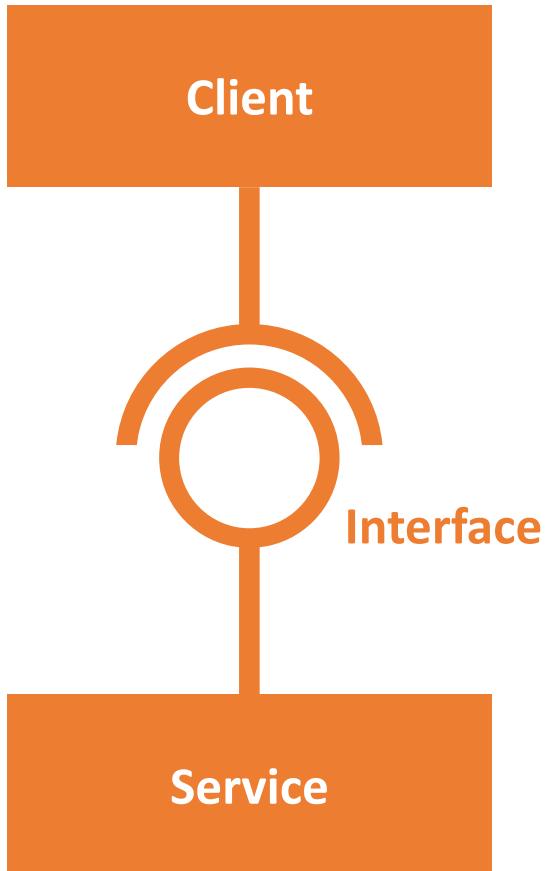
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DIGITALHEALTH.WALES

**EIDC**  
Ecosystem Iechyd Digidol Cymru

**DHEW**  
Digital Health Ecosystem Wales

# APIs

- Application Programming Interface
- Defines a “communication contract”
  - One app *provides* the interface
  - Another app *uses* the interface
- Web APIs send/fetch data over HTTP



# APIs

- RESTful (FHIR)
- SOAP
- GraphQL
- gRPC



GraphQL

<SOAP/>

{REST:API}

↑GRPC↓



# APIs

## RESTful APIs

Request:

HTTP GET: NRDServicesApi/nrds/gettable/nrds/gppractice?nrn:GPpracticeCode=W00005

Returns the all attributes for the entity defined by the tablename optionally filtering using the querystring values.

Response:

```
<nrds:ResultSet xmlns:nrd="http://www.wales.nhs.uk/nrds" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:nrds="http://www.wales.nhs.uk/namespaces/NSD">
  <nrds:Row>
    <nrd:AddressLine1>30 Thomas Street</nrd:AddressLine1>
    <nrd:AddressLine2>Abertridwr</nrd:AddressLine2>
    <nrd:AddressLine3></nrd:AddressLine3>
    <nrd:AddressLine4>Caerphilly</nrd:AddressLine4>
    <nrd:GPpracticeCode>W00005</nrd:GPpracticeCode>
    <nrd:LHBCode></nrd:LHBCode>
    <nrd:Postcode>CF83 4AZ</nrd:Postcode>
    <nrd:PracticeName>Meddygfa Tridwr</nrd:PracticeName>
    <nrd:SeniorGPname>KAUSHAL SC</nrd:SeniorGPname>
    <nrd:SeniorGPno>G8615383</nrd:SeniorGPno>
    <nrd:Telephone>0844 4778635</nrd:Telephone>
  </nrds:Row>
</nrds:ResultSet>
```

## SOAP APIs

SOAP POST: /nrdservices.asmx

Request:

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/" xmlns:mes="http://www.wales.nhs.uk/namespaces/MessageRelease2">
  <soapenv:Header/>
  <soapenv:Body>
    <mes:GetResultSetRequest>
      <mes:AttributeValuePair>
        <mes:Attribute>
          <mes:Name>GpPracticeCode</mes:Name>
          <mes:Namespace>http://www.wales.nhs.uk/nrds</mes:Namespace>
          <mes:Description/>
        </mes:Attribute>
      </mes:AttributeValuePair>
      <mes:LookupTable>
        <mes:Name>GPpractice</mes:Name>
        <mes:Namespace>http://www.wales.nhs.uk/nrds</mes:Namespace>
      </mes:LookupTable>
      <mes:AttributeToRetrieve>
        <mes:Name>postcode</mes:Name>
        <mes:Namespace>http://www.wales.nhs.uk/nrds</mes:Namespace>
      </mes:AttributeToRetrieve>
      <mes:AttributeToRetrieve>
        <mes:Name>PracticeName</mes:Name>
        <mes:Namespace>http://www.wales.nhs.uk/nrds</mes:Namespace>
      </mes:AttributeToRetrieve>
      <mes:ExactMatch>1</mes:Exact>
    </mes:GetResultSetRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

# FHIR

FHIR is a standard for health care data exchange

Gives a structure/framework for resources common in a health care setting.



Structure	UML	XML	JSON	Turtle	R3 Diff	All
<strong>Structure</strong>						
<strong>Name</strong>						
Organization	I <b>TU</b>		DomainResource			
identifier	Σ I	0..*	Identifier			A grouping of people or organizations with a + Rule: The organization SHALL at least have Elements defined in Ancestors: id, meta, impl Identifies this organization across multiple sy
active	?! Σ	0..1	boolean			Whether the organization's record is still in ac
type	Σ	0..*	CodeableConcept			Kind of organization
name	Σ I	0..1	string			Organization type (Example)
alias		0..*	string			Name used for the organization
telecom	I	0..*	ContactPoint			A contact detail for the organization
address	I	0..*	Address			+ Rule: The telecom of an organization can n An address for the organization
partOf	Σ	0..1	Reference(Organization)			+ Rule: An address of an organization can ne The organization of which this organization fo
contact		0..*	BackboneElement			Contact for the organization for a certain purp
purpose		0..1	CodeableConcept			The type of contact
name		0..1	HumanName			Contact entity type (Extensible)
telecom		0..*	ContactPoint			A name associated with the contact
address		0..1	Address			Contact details (telephone, email, etc.) for a
endpoint		0..*	Reference(Endpoint)			Visiting or postal addresses for the contact
						Technical endpoints providing access to servic
<a href="#">? Documentation for this format</a>						

## 1.2 Resource Index

FHIR Infrastructure Work Group

Maturity Level: N/A

Standards Status: Informativ

This page is provided to help find resources quickly. There is also a more detailed classification, ontology, and description. For background to the language see the [Architect's Overview](#). See also the abstract [Base Resources](#) [Resource](#) and [DomainResource](#).

[Categorized](#) [Alphabetical](#) [R2 Layout](#) [By Maturity](#) [Security Category](#) [By Standards Status](#) [By Committee](#)

# FHIR Resources

common concepts in Health care.

solve real world clinical and administrative problems

FHIR Profiles – UK Core

Foundation	Conformance	Terminology	Security	Documents
	<ul style="list-style-type: none"> <li>CapabilityStatement <a href="#">N</a></li> <li>StructureDefinition <a href="#">N</a></li> <li>ImplementationGuide 1</li> <li>SearchParameter 3</li> <li>MessageDefinition 1</li> <li>OperationDefinition <a href="#">N</a></li> <li>CompartmentDefinition 1</li> <li>StructureMap 2</li> <li>GraphDefinition 1</li> <li>ExampleScenario 0</li> </ul>	<ul style="list-style-type: none"> <li>CodeSystem <a href="#">N</a></li> <li>ValueSet <a href="#">N</a></li> <li>ConceptMap 3</li> <li>NamingSystem 1</li> <li>TerminologyCapabilities 0</li> </ul>	<ul style="list-style-type: none"> <li>Provenance 3</li> <li>AuditEvent 3</li> <li>Consent 2</li> </ul>	<ul style="list-style-type: none"> <li>Composition 2</li> <li>DocumentManifest 2</li> <li>DocumentReference 3</li> <li>CatalogEntry 0</li> </ul>
Base	Individuals	Entities #1	Entities #2	Workflow
	<ul style="list-style-type: none"> <li>Patient <a href="#">N</a></li> <li>Practitioner 3</li> <li>PractitionerRole 2</li> <li>RelatedPerson 2</li> <li>Person 2</li> <li>Group 1</li> </ul>	<ul style="list-style-type: none"> <li>Organization 3</li> <li>OrganizationAffiliation 0</li> <li>HealthcareService 2</li> <li>Endpoint 2</li> <li>Location 3</li> </ul>	<ul style="list-style-type: none"> <li>Substance 2</li> <li>BiologicallyDerivedProduct 0</li> <li>Device 2</li> <li>DeviceMetric 1</li> </ul>	<ul style="list-style-type: none"> <li>Task 2</li> <li>Appointment 3</li> <li>AppointmentResponse 3</li> <li>Schedule 3</li> <li>Slot 3</li> <li>VerificationResult 0</li> </ul>
Clinical	Summary	Diagnostics	Medications	Care Provision
	<ul style="list-style-type: none"> <li>AllergyIntolerance 3</li> <li>AdverseEvent 0</li> <li>Condition (Problem) 3</li> <li>Procedure 3</li> <li>FamilyMemberHistory 2</li> <li>ClinicalImpression 0</li> <li>DetectedIssue 1</li> </ul>	<ul style="list-style-type: none"> <li>Observation <a href="#">N</a></li> <li>Media 1</li> <li>DiagnosticReport 3</li> <li>Specimen 2</li> <li>BodyStructure 1</li> <li>ImagingStudy 3</li> <li>QuestionnaireResponse 3</li> <li>MolecularSequence 1</li> </ul>	<ul style="list-style-type: none"> <li>MedicationRequest 3</li> <li>MedicationAdministration 2</li> <li>MedicationDispense 2</li> <li>MedicationStatement 3</li> <li>Medication 3</li> <li>MedicationKnowledge 0</li> <li>Immunization 3</li> <li>ImmunizationEvaluation 0</li> <li>ImmunizationRecommendation 1</li> </ul>	<ul style="list-style-type: none"> <li>CarePlan 2</li> <li>CareTeam 2</li> <li>Goal 2</li> <li>ServiceRequest 2</li> <li>NutritionOrder 2</li> <li>VisionPrescription 2</li> <li>RiskAssessment 1</li> <li>RequestGroup 2</li> </ul>

# Example: Organisational Reference data - FHIR

The screenshot shows the 'WRDS - FHIR Reference Data' API documentation. The left sidebar lists operations: GET Organization, GET Organization/{id}, GET Practitioner, GET Practitioner/{id}, GET PractitionerRole, and GET PractitionerRole/{id}. The main content area is for the 'Organization' resource, which retrieves organisational reference data. It includes a note about experimental status, a 'Try it' button, and example usage for retrieving GP Practices.

WRDS - FHIR Reference Data

Search operations

Group by tag

API definition Changelog

**Organization**

Retrieve organisational reference data

This API could be used to retrieve lists of practitioners, GP practices, hospitals etc., using the FHIR Organization, Practitioner and PractitionerRole resources. It should be considered experimental. Anybody can try out the demo/sandbox implementation and provide feedback. It is currently only available in the sandbox environment and not in production.

**Before making calls to an API, you'll need a subscription to the [Sandbox product](#).**

**NOTE:** Some APIs do not yet expose any functionality in the sandbox

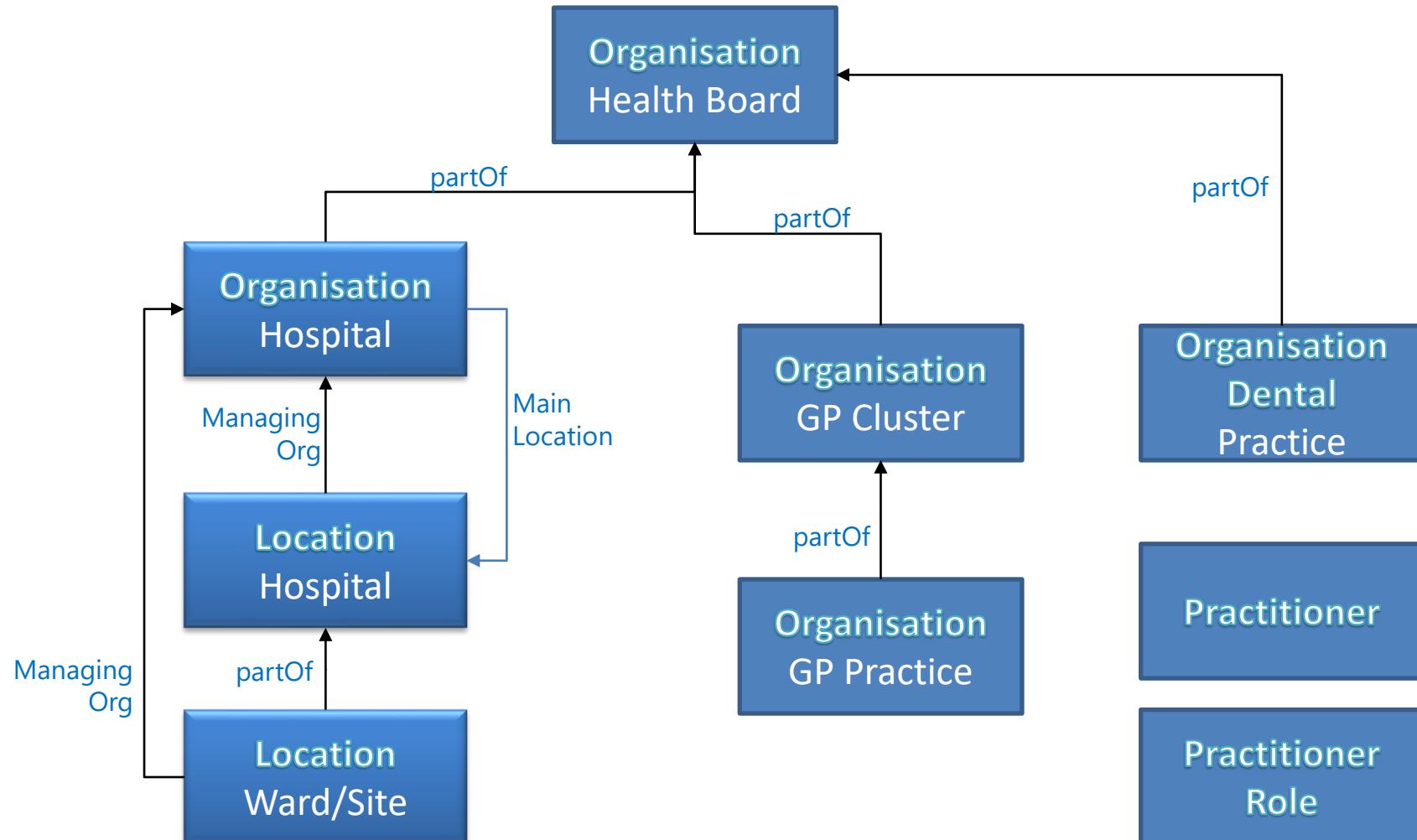
**Try it**

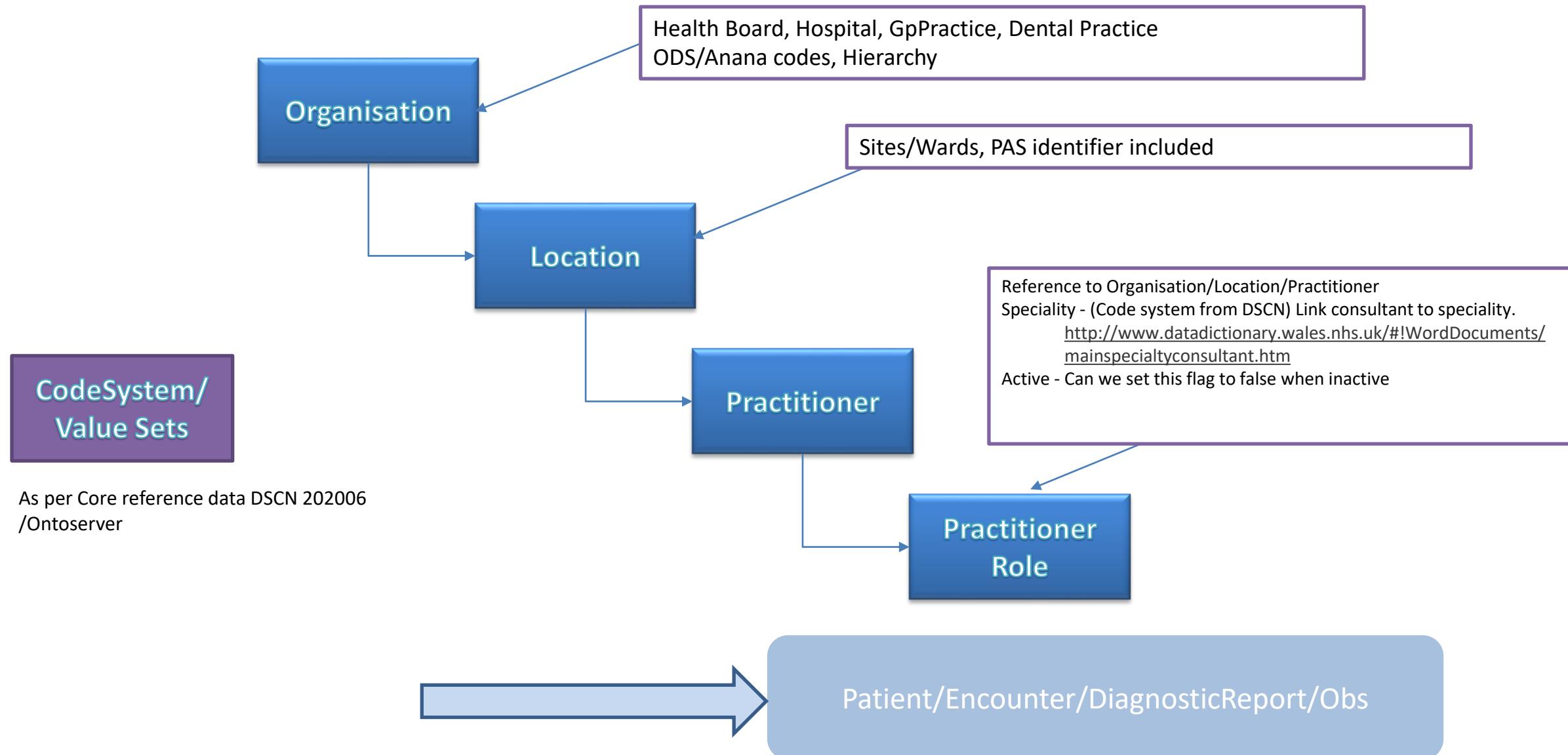
## Organization

The Organization resource is used to represent Health Boards and GP Practices. They can be differentiated by the Organization.type property, which is 'HB' for Health Boards and 'GPPractice' for GP Practices.

Example Usage: Retrieve a list of all GP Practices

```
GET {baseUrl}/Organization?type=GPPractice
```





# FHIR - Profiles

- UKCore Profiles
- Building Welsh Profiles
- Interoperability working group

## HL7 FHIR® UK Core Implementation Guide R4

This is a dynamic build of the current UK Core in development and should be considered as "work in progress". The content will be refreshed dynamically as part of the development process for all changes or updates. This implementation guide is not an official product release for implementation, and nothing contained in this specification should be seen as approved.

More information can be found in the [Summary](#).



# FHIR - Profiles

- Agreed interoperability standards for Wales
- Collaboration

Resource Categories	
<input type="radio"/> or	<input type="radio"/> not
<input type="checkbox"/> Profiles	
<input checked="" type="checkbox"/> ValueSets	
<input checked="" type="checkbox"/> CodeSystems	
<input type="checkbox"/> Extensions	
<input type="checkbox"/> SearchParameters	
<input type="checkbox"/> CompartmentDefinitions	
<input type="checkbox"/> CapabilityStatements	
<input type="checkbox"/> OperationDefinitions	
<input type="checkbox"/> NamingSystems	
<input type="checkbox"/> ConceptMaps	
<input type="checkbox"/> StructureMaps	
<input type="checkbox"/> ImplementationGuides	
<input type="checkbox"/> TestScripts	
<input type="checkbox"/> DataElements	
<input type="checkbox"/> GraphDefinitions	
<input type="checkbox"/> ExpansionProfiles	
<input type="checkbox"/> Examples	
<input type="checkbox"/> LogicalModels	
<input type="checkbox"/> Texts	
<input type="checkbox"/> Images	
<input type="checkbox"/> Layouts	

[DataStandardsWalesMainSpecialty](#)  
ValueSet  
A unique code identifying each Main Specialty designated by Royal Colleges

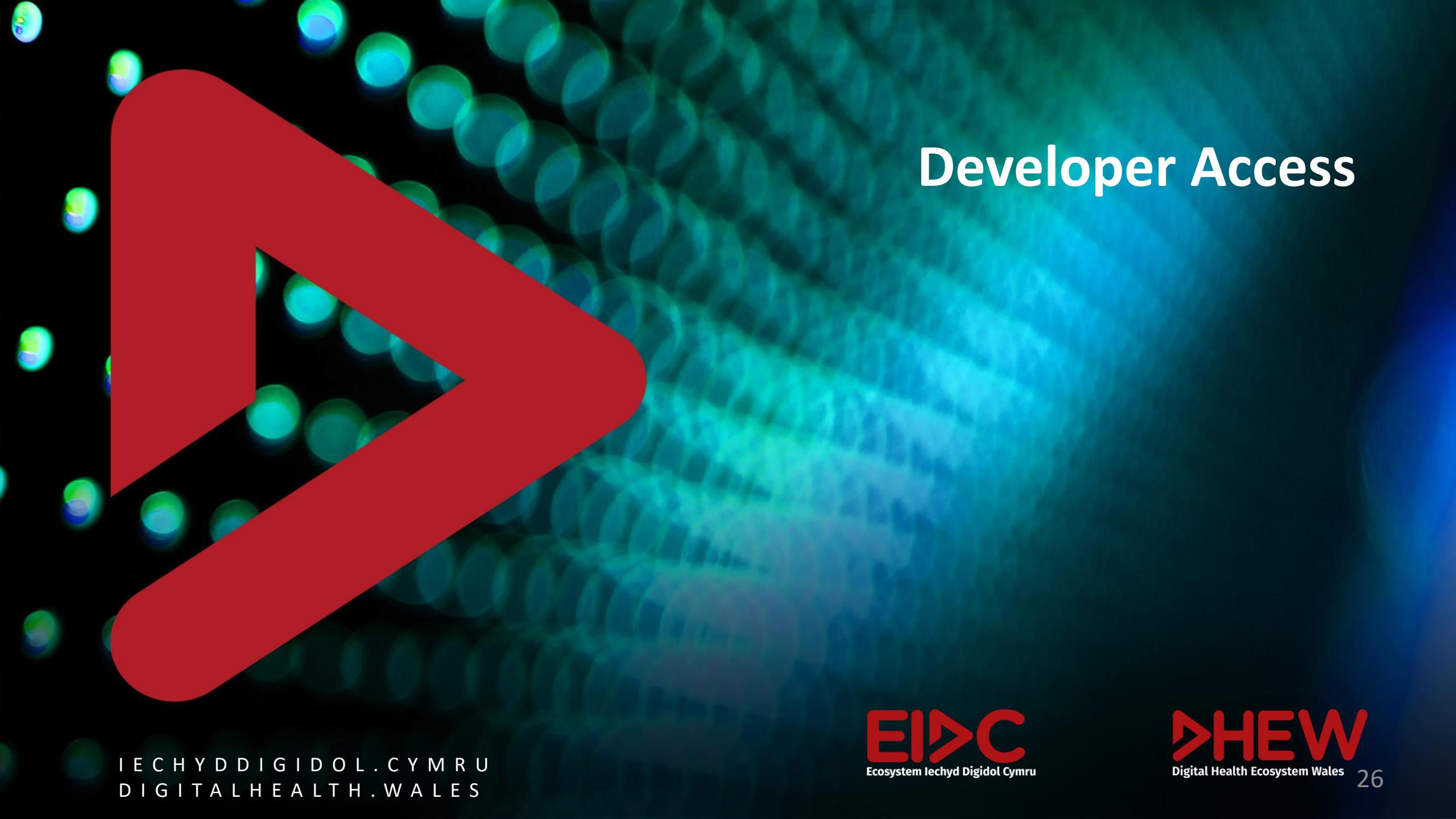
[DataStandardsWalesEthnicity](#)  
CodeSystem  
The ethnicity of a person, as specified by the person, as per the Office of National Statistics (ONS) 2011 Census Categories

[DataStandardsWalesEthnicity](#)  
ValueSet  
The ethnicity of a person, as specified by the person, as per the Office of National Statistics (ONS) 2011 Census Categories

[DataStandardsWalesGenderIdentity](#)  
CodeSystem  
Gender identity is a person's sense of identification with either the male or female sex, as manifested in appearance, behaviour, and other aspects of a person's life.

[DataStandardsWalesGenderIdentity](#)  
ValueSet  
Gender identity is a person's sense of identification with either the male or female sex, as manifested in appearance, behaviour, and other aspects of a person's life.

[DataStandardsWalesMainSpecialty](#)  
CodeSystem  
A unique code identifying each Main Specialty designated by Royal Colleges.



# Developer Access

# API Marketplace

Patient-centric APIs are essential to improving the mortality of the human race. The existing raw data which reside in EHR/EMR (Electronic Health Record) systems needs to be transformed and aggregated into more patient-centric APIs which will help modern application developers build innovative healthcare products and applications

<https://www.infoq.com/articles/healthcare-API-marketplaces/>

Request:

```
<soapenv:Envelope xmlns:soapenv="http://www.wales.nhs.uk/namespaces/MessageRelease">
  <soapenv:Header/>
  <soapenv:Body>
    <mes:GetResultSetRequest>
      <mes:AttributeValuePair>
        <mes:Attribute>
          <mes:Name>GpPracticeCode</mes:Name>
          <mes:Namespace>http://www.wales.nhs.uk/namespaces/MessageRelease</mes:Namespace>
          <mes>Description/>
        </mes:Attribute>
        <mes:Value>W97046</mes:Value>
      </mes:AttributeValuePair>
      <mes:LookupTable>
        <mes:Name>GPpractice</mes:Name>
        <mes:Namespace>http://www.wales.nhs.uk/namespaces/MessageRelease</mes:Namespace>
      </mes:LookupTable>
      <mes:AttributeToRetrieve>
        <mes:Name>postcode</mes:Name>
        <mes:Namespace>http://www.wales.nhs.uk/namespaces/MessageRelease</mes:Namespace>
      </mes:AttributeToRetrieve>
    </mes:GetResultSetRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

# API Catalogue

MPI - Master Patient Index [SOAP](#)

*Query for patients identifiers matched across multiple systems*

These APIs implement the PIX and PDQ Integration Profiles from IHE. You can use Patient Identifier Cross Referencing (PIX) to match patients records across multiple systems. You can perform...

PROMs - Event Request [SOAP](#)

*Request that a patient be sent an assessment questionnaire after clinical events*

This is the standard API used to trigger PROMs capture by the National PROMs platform (<https://proms.nhs.wales>) The API is used by patient administration systems to request...

WBNS - Birth Notifications [SOAP](#)

*Register births and receive an NHS Number*

This API accepts HL7 ADT messages with details of a birth (mother's details, time of birth, gender, birth weight etc.) and responds with a newly generated NHS Number. It is used by maternity systems to notify...

WCCG - Clinical Documents Exchange [SOAP](#)

*Send and receive clinical documents such as referral letters*

The API allows registered users and applications to exchange clinical documents. It is used by GP Systems and WCCIS to exchange documents such as electronic referrals with secondary care...

WCRS - Documents [SOAP](#)

*Store and retrieve patient documents and perform basic searches*

This API is used to store documents in the Welsh Care Records Service (WCRS), the central patient document store for NHS Wales. You can use it to store/retrieve patient documents in a variety...

WCRS - Documents Advanced Search

*Perform faceted search queries against the content and metadata of patient documents*

We use Apache Solr to provide advanced search against patient documents in the Welsh Care Record Service. You can perform general searches across all document content...

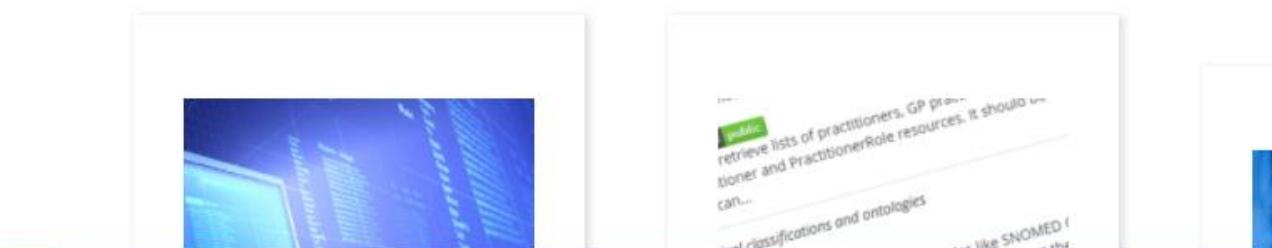
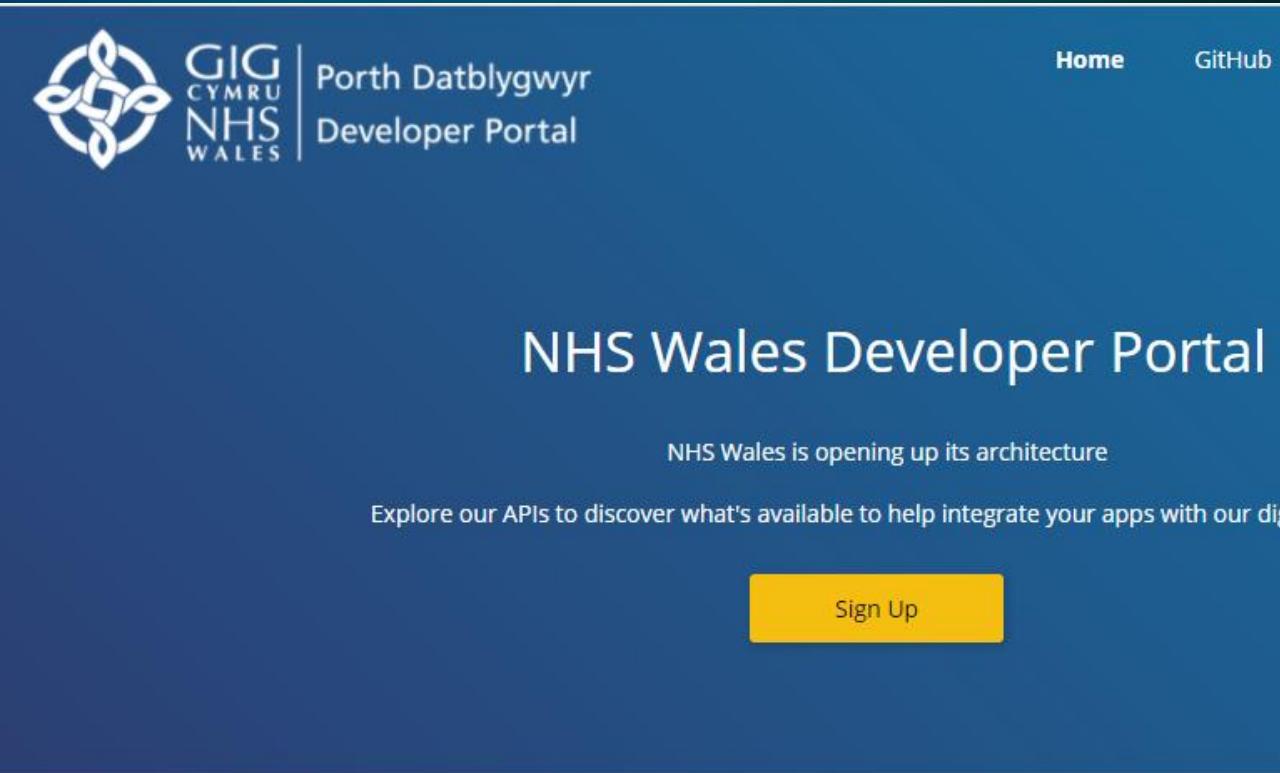
WDS - Patient Demographics [SOAP](#)

*Search for patient demographic information such as Address, Date of Birth, NHS Number etc.*

This API provides access to the Welsh Demographics Service. You can search for a patient by NHS Number or information such as name and date of birth and a standard...

# Developer Portal

- API Catalogue
- Sandbox APIs
- SDK (Software development kit/guides)
- Standards
- Assurance Requirements
- Driver - open architecture approach, opening up access to NHS Wales data resources



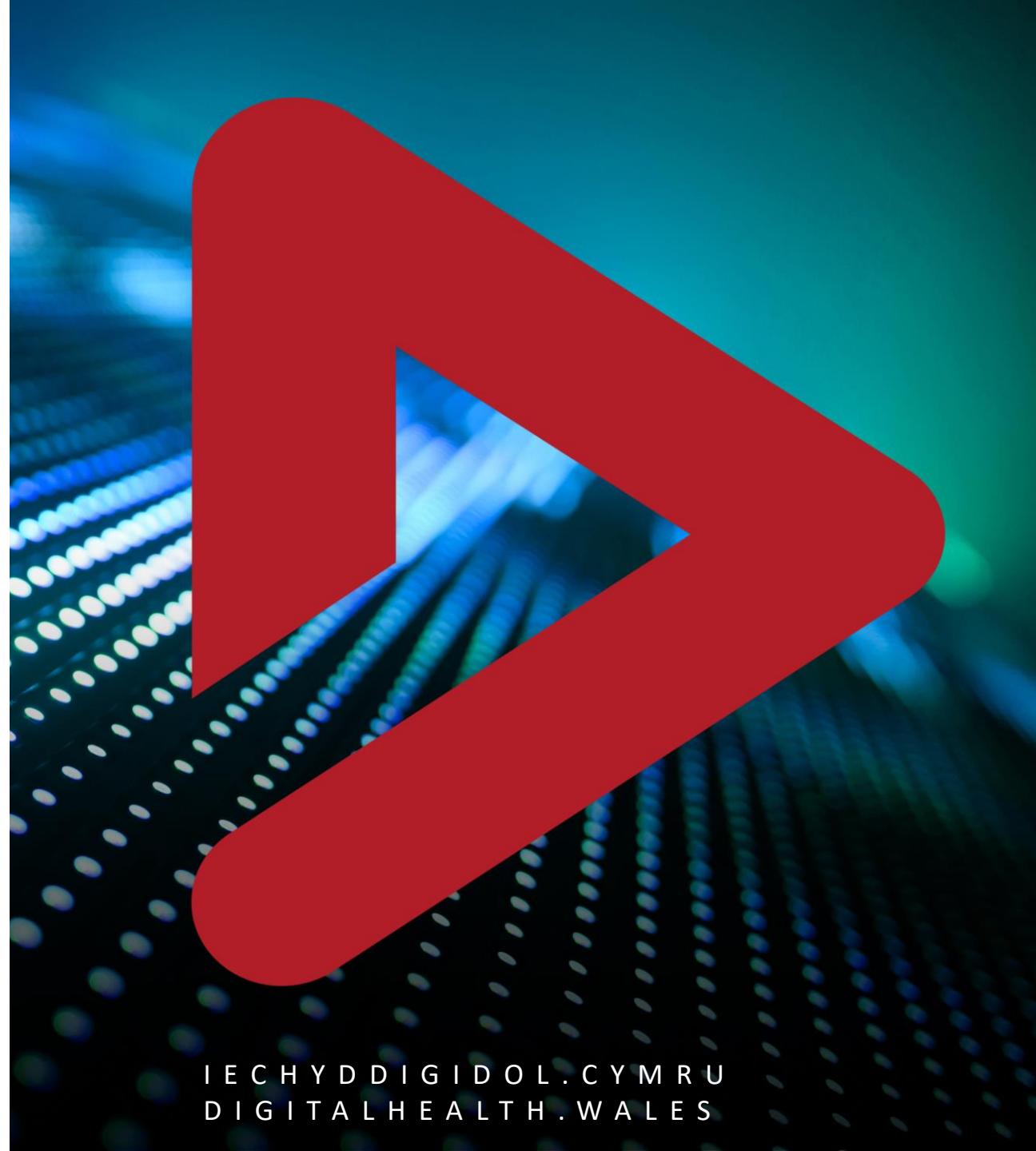
# Developer Portal

Original intention was to develop open access APIs. We have Multiple Sandbox APIs

- Reference data
- Demographic data
- Diagnostics observations
- SNOMED CT
- Welsh Care Record Service

It's a journey not an event

- Sandbox area
- What APIs are useful?



I ECHYDDIGIDOL . C Y M R U  
D I G I T A L H E A L T H . W A L E S

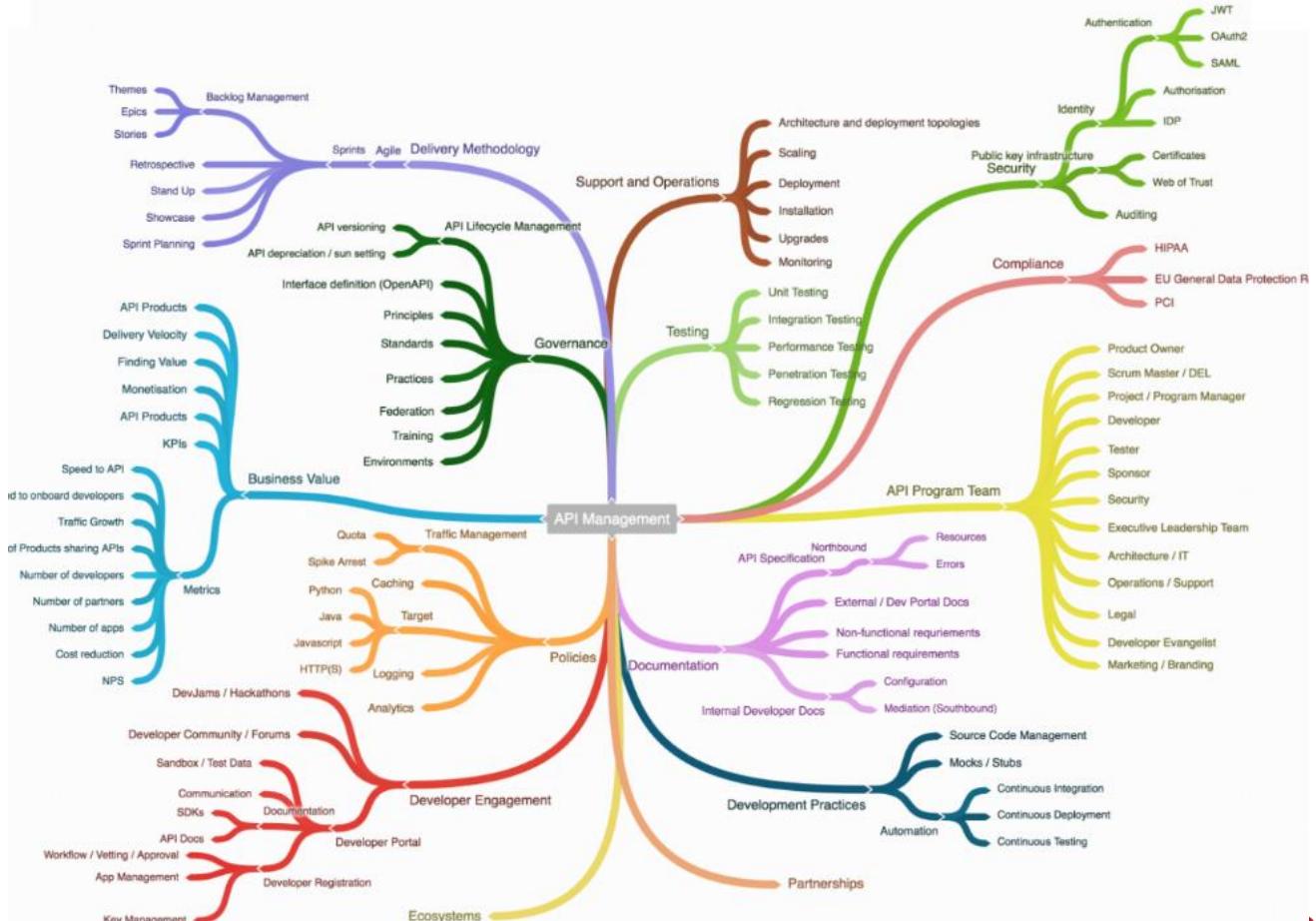
## Benefits of the Portal

- Single place for guidance on how to access NHS Wales Resources
- Ease of Integration for systems
  - For 3<sup>rd</sup> Party suppliers
  - Promote use of consistent standards
- Open and Transparent
- Test Harness
- Reduced burden on developers
  - Developers can be pointed to the Portal to develop a POC or understand integration requirements.
- Open Technical Standards

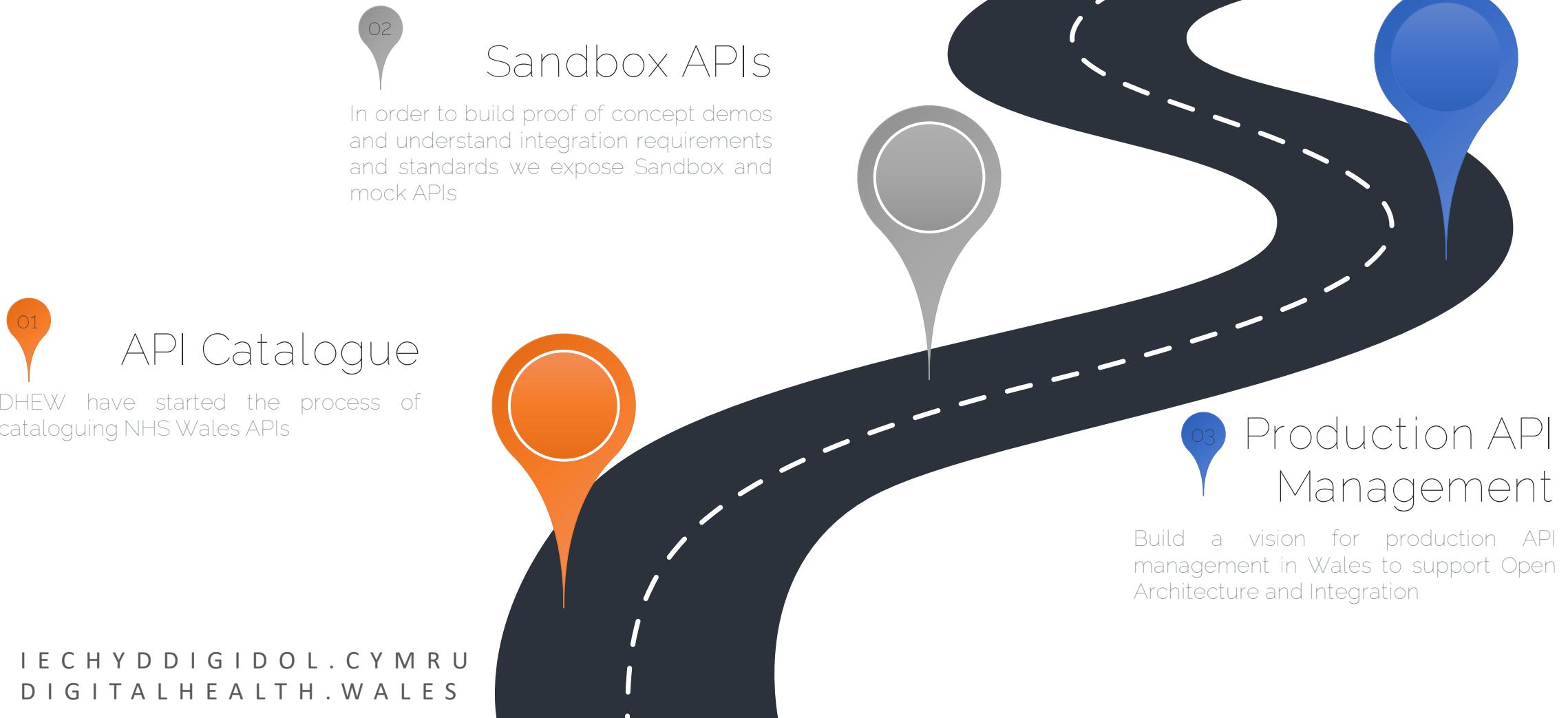
# Next Steps

- Feedback and continuously improve the Developer Portal
- Work with Life Sciences Hub Wales to further improve industry engagement on the Developer Portal
- Build a catalogue of developer focused content
- Publishing information standards such as SNOMED Clinical Terms and guidelines for Wales.
- Create an all NHS Wales Developer Portal
  - Wider Organisations
  - Health Boards
  - Social Care Wales
- Production API Management

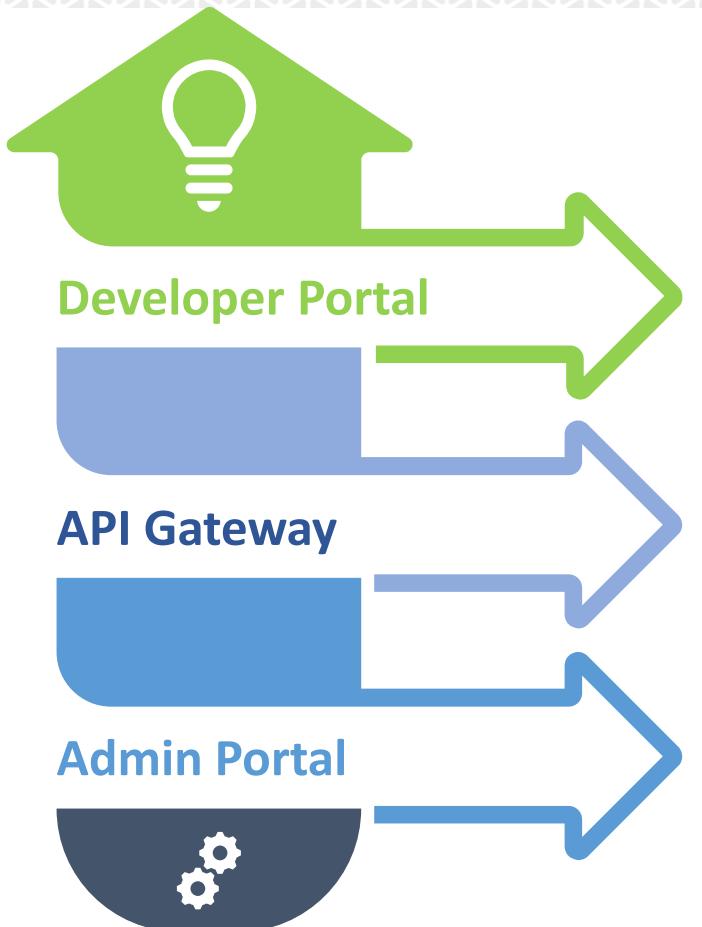
# Why is API Management Important



# API Management Journey



# API Management



Documentation / API Catalogue / Standards /  
Accounts / Access Analytics

Accepts API Call / Routing / Verifies API Key / Enforces  
Policies / Transformations / Analytics

Define and Import APIs / Create Products / Set up and  
administer Gateway / Analyse usage / Manage users

# API Management



Authentication



Security



Auditing & Logging



Caching

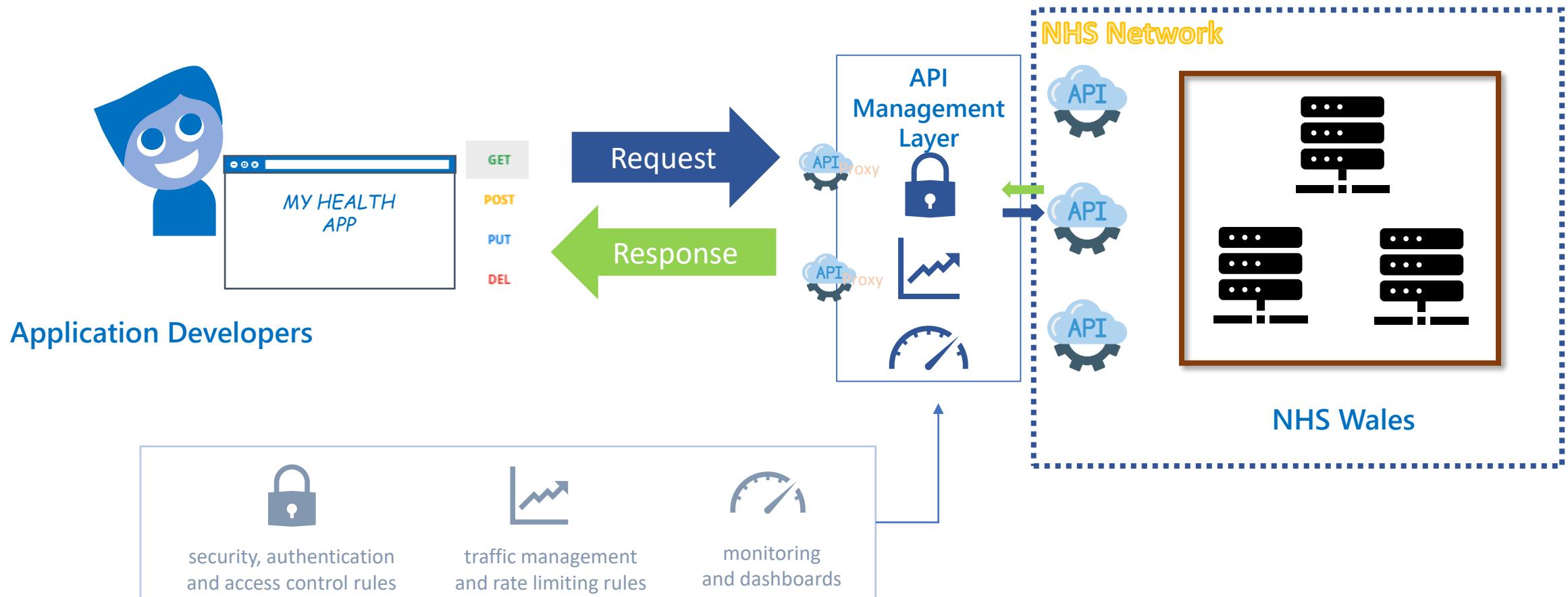


Traffic Management



Analytics

# API Management



# Tools and Options

- Enterprise Level
  - Azure
  - Apigee
  - Mulesoft
- Gartner Report
- Cloud/Hybrid/On-prem

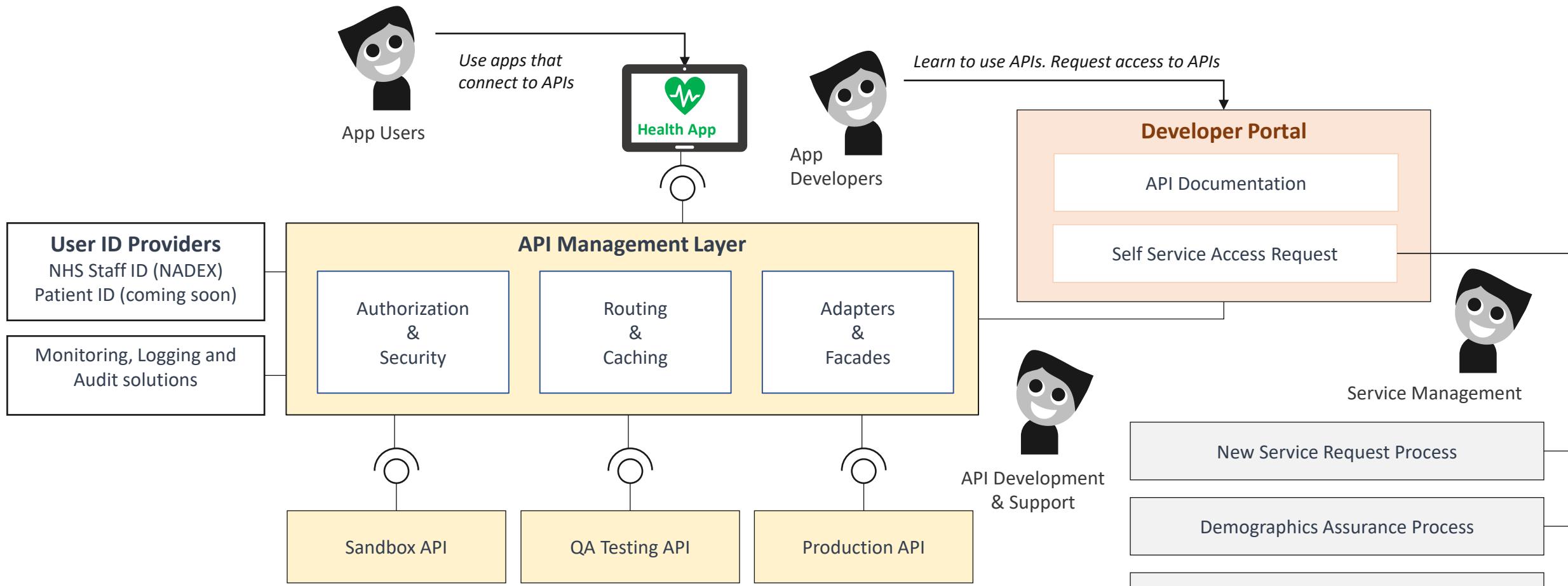


## Azure API Management



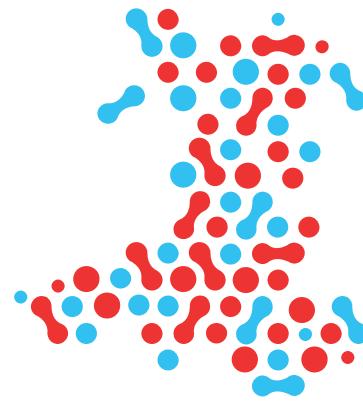
**apigee**

# Connected Experience



# Connected Experience

- API Management Supports
  - Opening up the architecture
    - Improve the way data is used.
  - Common interfaces and technical standards
  - Drive Standards based interoperability



**NDR**  
Adnodd Data Cenedlaethol  
National Data Resource

## Strategic Direction

- Working as part of the NDR wider programme to open architecture
- Production API Management
- One Portal for NHS Wales
  - Roll out over time to wider orgs, other HBs and social care Wales
- A linked up process to paths to production
- Developer engagement

# Contact Us

*If you have queries, suggestions or ideas of how we can work with you please  
Drop us a line to discuss the Ecosystem and Portal!*



Helen Northmore

Program Manager

[helen.northmore@lshubwales.com](mailto:helen.northmore@lshubwales.com)



Catrin Rees

Programme Executive

[catrin.rees@lshubwales.com](mailto:catrin.rees@lshubwales.com)



Eugene O'Sullivan

Product Specialist

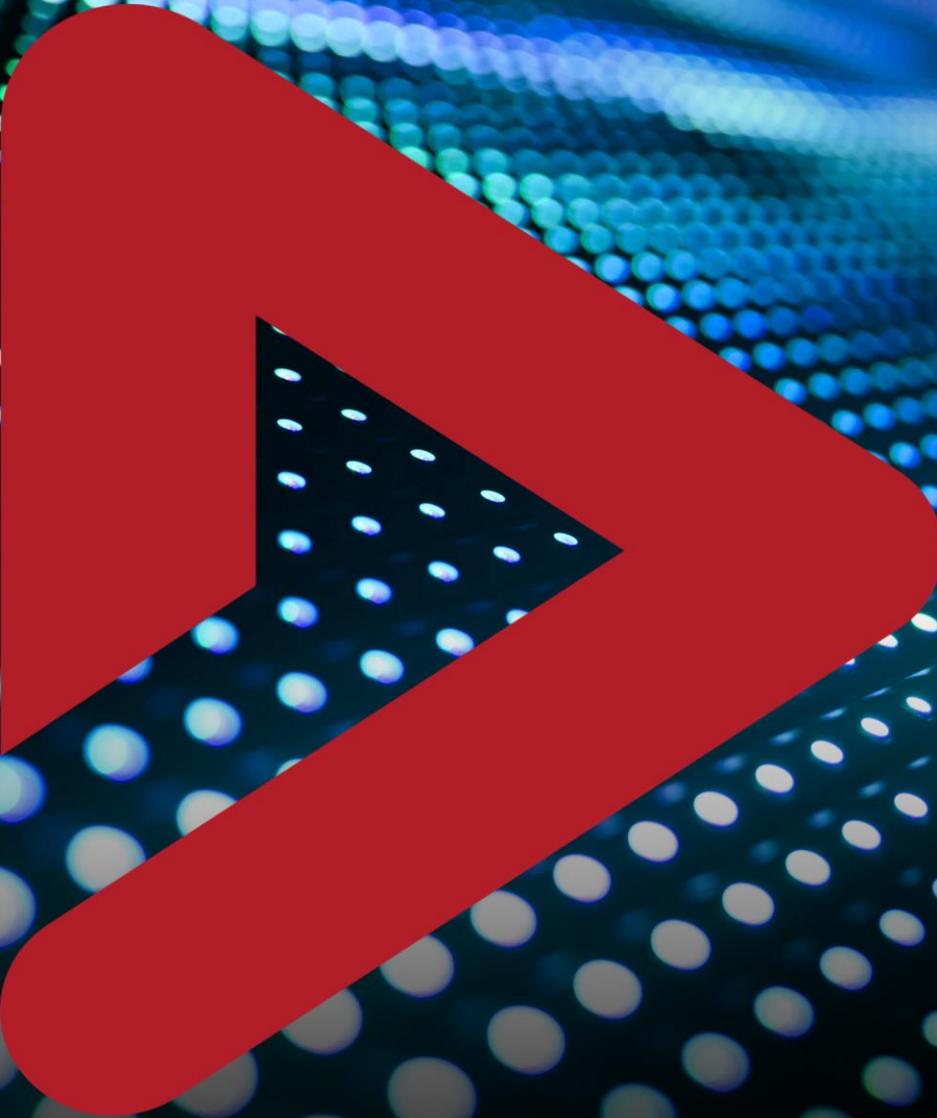
[Eugene.osullivan@wales.nhs.uk](mailto:Eugene.osullivan@wales.nhs.uk)



Kerryanne Hill

Project Officer

[Kerryanne.hill2@wales.nhs.uk](mailto:Kerryanne.hill2@wales.nhs.uk)



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DIGITALHEALTH.WALES



[Helen.northmore@lshubwales.com](mailto:Helen.northmore@lshubwales.com)  
[Eugene.O'Sullivan@wales.nhs.uk](mailto:Eugene.O'Sullivan@wales.nhs.uk)



07741 635439



@DHEWales

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Ecosystem Iechyd Digidol Cymru

**DHEW**  
Digital Health Ecosystem Wales