

## Why we need responsible computing

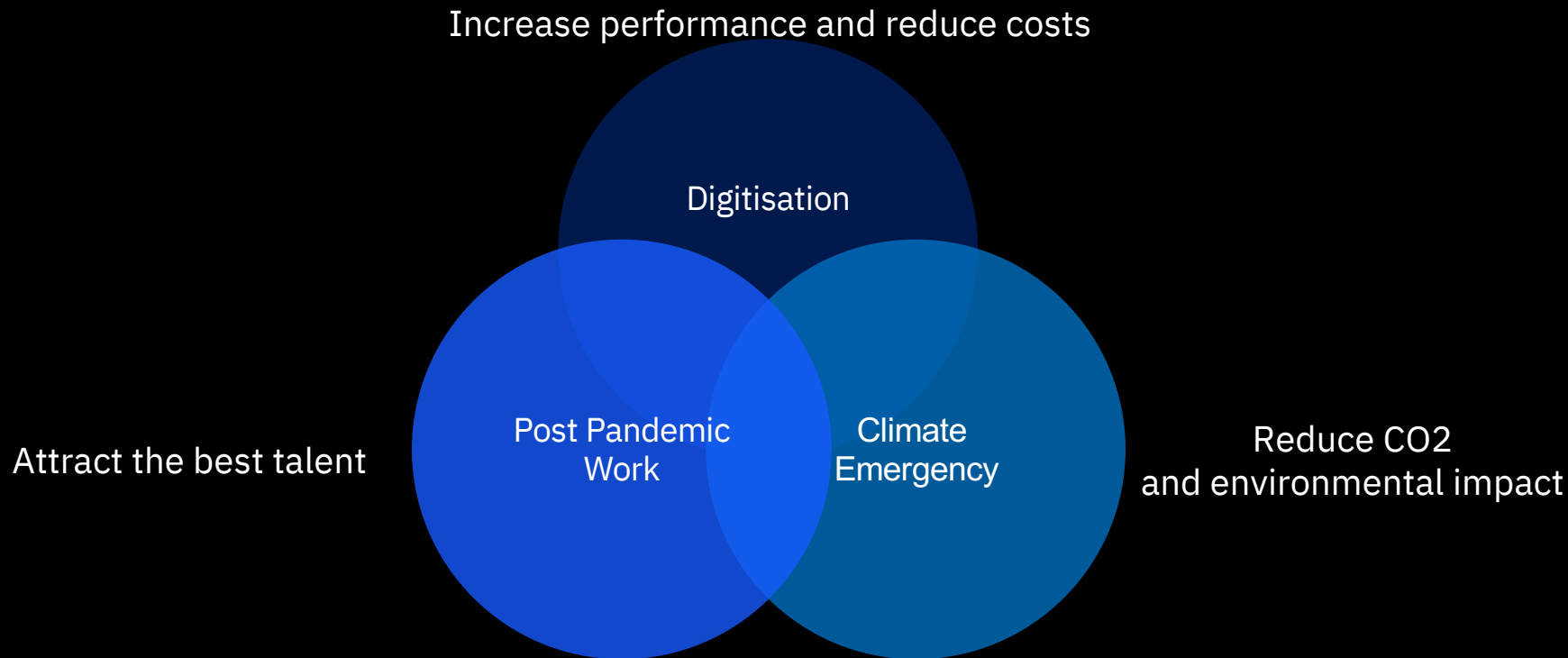
**Speaker: Rashik Parmar, MBE, FBCS, IBM  
Fellow & Vice President Technology - EMEA**

**Date: 9 November 2021**

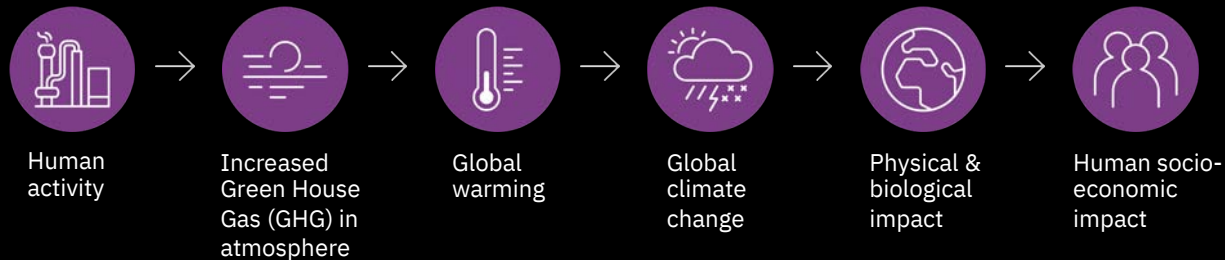


Information Risk Management  
and Assurance Specialist Group

# Three forces driving change



# Climate change is one of the biggest threats to humanity



## Mitigation

- Reduce GHG emissions
- Remove GHGs from atmosphere

## Adaptation

- Preparedness
- Risk management
- Resiliency and recovery



Extreme heatwaves  
Longer droughts  
More frequent tropical cyclones  
Melting ice caps

## \$150 billion

Average cost in damages per year

## 100M+

Increase in population facing hunger

# Factors that are accelerating climate action by companies

## Investor pressure

**Blackrock Doubles Down On Climate Pressure In The Midst Of Global Crisis**

Climate Changed  
**Large Exxon Shareholder Starts Divesting Over Climate Change**  
**Bloomberg**

**Exxon Directors Face Shareholder Revolt Over Climate Change**  
**Bloomberg**

**Tesla's Sustainability Cred Is Being Challenged With Shareholder Proposals at Annual Meeting**  
**BARRON'S**

**Shareholder climate rebellions surge despite coronavirus crisis**

Investors pile pressure on companies including JPMorgan and Rio Tinto over global warming  
**FINANCIAL TIMES**

## Consumer pressure

**40%**

Purpose-driven consumers who seek products and services aligned with their values.

**57%**

Consumers willing to change purchasing habits to help reduce negative environmental impact.

**75%**

Consumers across generations state sustainability as a very important attribute (Gen Z, Millennials, Gen X, and Boomers)

## Policy landscape

**A European Green Deal**

Striving to be the first climate-neutral continent

Ratified by EU parliament, Jan. 2020  
Investment: €260B (2030), €1T (2050)

**China's new climate pledge could cut emissions everywhere else too**


Xi Jinping has announced the country's goal of going carbon neutral by 2060, but China's manufacturing heft will mean other nations will reap benefits too

**WIRED**

**THE BIDEN PLAN FOR A  
CLEAN ENERGY  
REVOLUTION AND  
ENVIRONMENTAL  
JUSTICE**

**BIDEN  
HARRIS**

IBM  
Corporation



# What is the future of work?

## New collar work

- Outcome led
- Unpredictable
- New business models

## New working practices

- Agile
- Data savvy
- Creative

## New Values

- Meaningful work
- Right metrics
- Inclusive

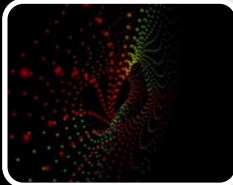
# Three laws of digitisation



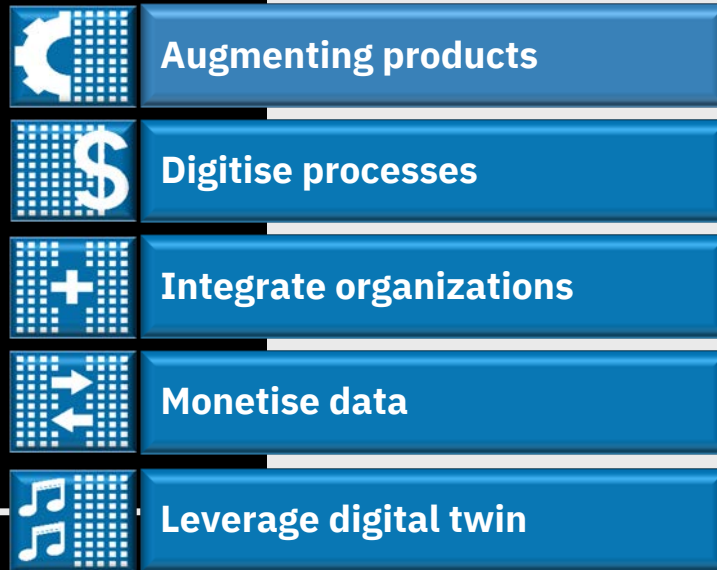
Whatever can be digitised will be



Digitalisation leads to free



Data allows new value



Edge, 5G, IoT, Robotics, AI,  
Cloud, Open Source

Intelligent Workflows, Natural Interfaces  
RPA, AI, ML, IoT, Cloud, OSS

Blockchain, APIs, Intelligent Workflows

APIs, Cloud Marketplaces, AI, Analytics,  
Quantum

AI, Graph DB, Cloud, Quantum, Open  
Data

# What are the trends in digitisation?

# Digitisation priorities?

**Survival**

COVID-19

**Simplification**

**Superscale**

The ever-increasing pace of change, of new product cycles and unforeseen competitors challenges enterprises and departments to justify its benefits on an ever-ongoing basis. Focus on demand management and customer intimacy is pervasive in the customer basis.

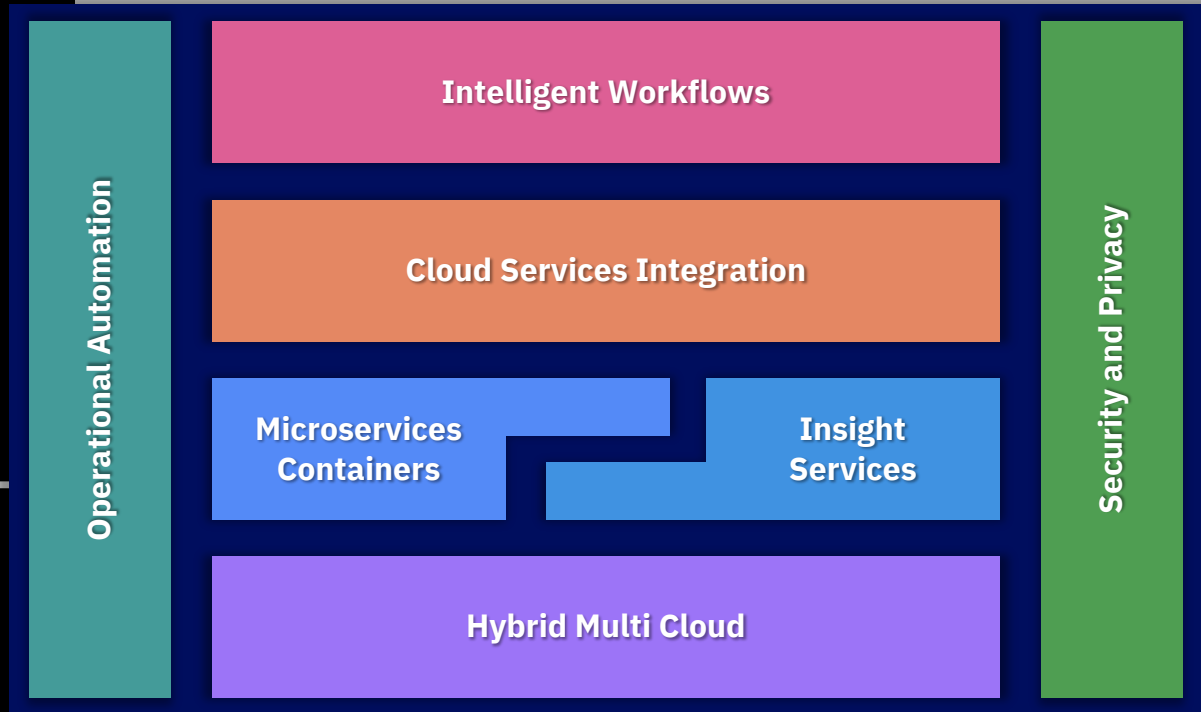
While Processes and Ecosystems become increasingly complex on its own driven by regulatory compliance and complex supply chains many of our clients have set continuous simplification as a priority. Processes become inadequate for the required pace and it is virtually impossible to master the complexity.

In order to stay in business and prevail most of our clients strive for competitive advantage in selected domains as foundation for their strategy. The ability to adapt and benefit from new technology options for turns essential for the success of the company.

<http://ibm.biz/ADPs3-0>

`future.ready()`

# What technology investments?

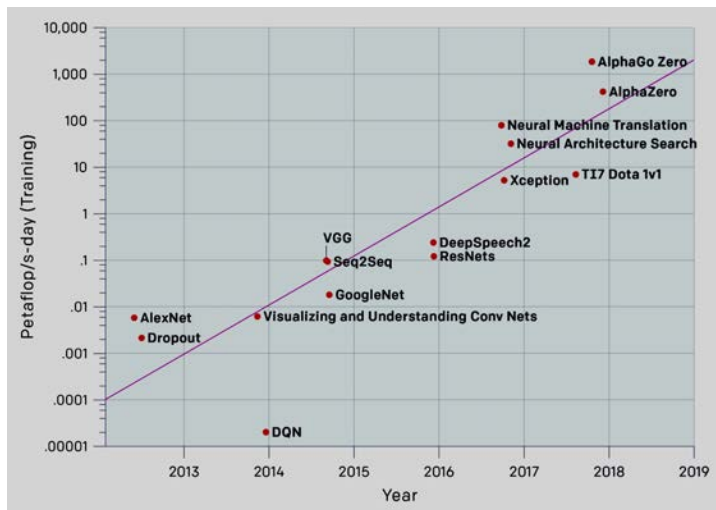


<https://www.linkedin.com/pulse/architecture-decision-points-30-rashik-parmar/>

future.ready()

# AI - energy problem to be addressed?

The energy required for deep learning have been doubling every few months, resulting in an estimated 300,000x increase from 2012 to 2018



## Step 1

### Universal Metric: Recognition Efficiency

You can only improve after you started to measure!

$$RE = \text{Accuracy} * CI / (\text{Einf})^{0.5}$$

Power measurements on edge

Compare multiple models on different systems

Can be used as a standard metric to define what is green or red AI

## Step 2

### Compare IR AI models on same system

Recognition Efficiency varies by >50x for different AI

neural network model on same hardware

Optimize neural network model selection

Once for all training ; lean libraries

## Step 3

### Soundly rate different complexity models (biometric, image, sound) (such as STAR rating)

Standardized measure of Green AI

Bar will rise up as new accelerators develop

Assess whether a model reached SoA maturity

Assess label quality in dataset

## Step 4

### Compare Same model on different systems

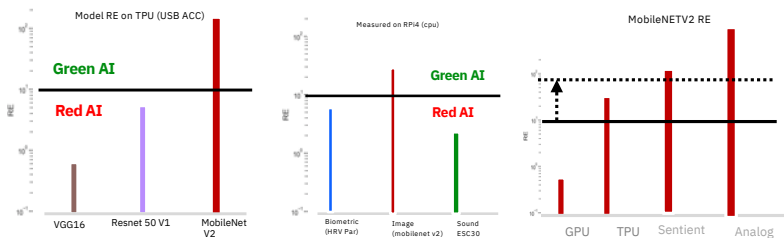
Hardware Acceleration and lean libraries

Low precision ASICs 8-2 bit

Sentient with tunable precision and

dynamic delegation

Analog accelerators



# responsible.computing()



## Based on the anxieties of over 100 CTOs

From am I doing enough to be more sustainable to are we being ethical in use of our data?



## Distilled insights from IBM global experts

Best practices from IBM Research, IBM Development, IBM Services and Client Engagements



## In collaboration with the Client Council

 NatWest

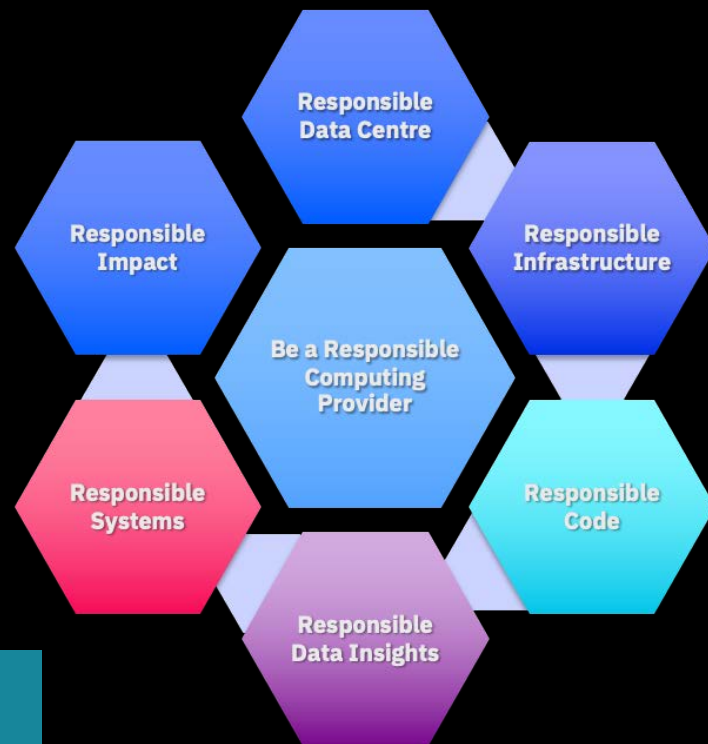
  
vodafone

  
UNIVERSITY OF HELSINKI

 KPMG

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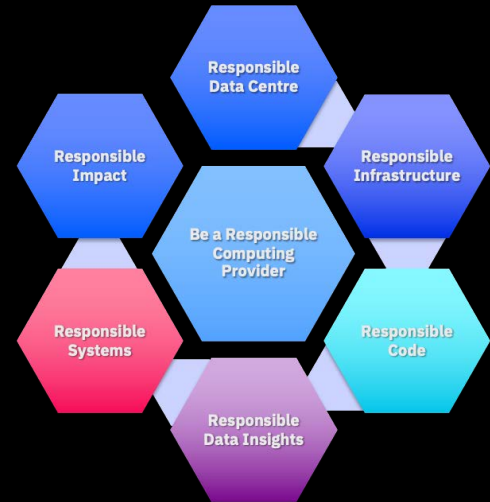
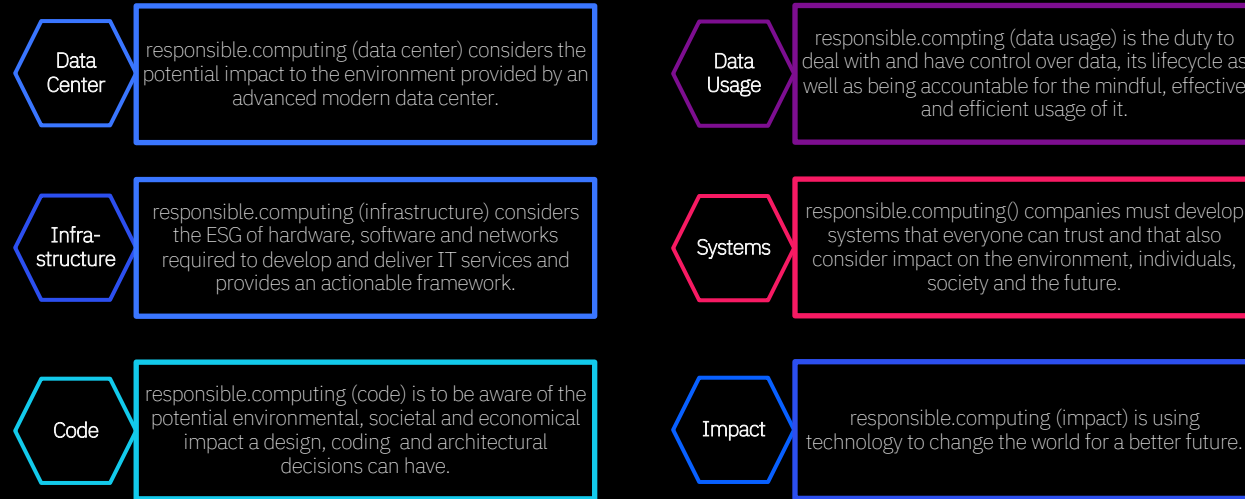
 Cognition  
Foundry



# The responsible.computing() framework

The responsible.computing (framework) is built by a series of six hexagons that are interlinked.

Each of the succinct hexagons addresses a specific domain of responsible.computing (). Organisations may select their most appropriate entry point. Several cross cutting themes like climate, ethics or use of natural resources are primarily attached to the dominant framework domain.



**responsible.computing()**

# Create a responsible.computing() culture

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## OUR MANIFESTO

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Technologies and Innovations that drive positive impact for society at large

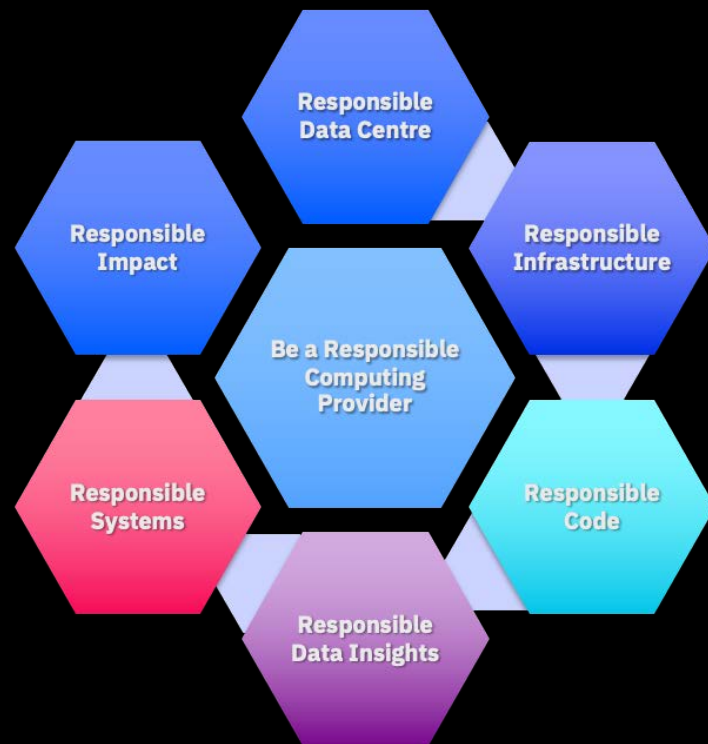
Data is securely used in ways that drive transparency, fairness and respect for the users

Efficient use of available and future technology

Inclusive systems that address bias and discrimination driving equality for all

Conscious code choices that optimize environmental, social and economic impact over time

Data Centers designed and operated with an emphasis on sustainability



# Providing clear greenhouse gas emission details for the annual company report

## Electricity consumption is greatest contributor to the bank's GHG metric

- Greenhouse Gas (GHG) Protocol provides standards, guidance, tools and training for business and government to measure and manage climate warming emissions
- Reported in annual company reports together with a variety of other metrics.
- Separated into Scope 1 (Direct), Scope 2 (Indirect) and Scope 3 (Other)

Figure 11: GHG emissions (S1-3) own operations

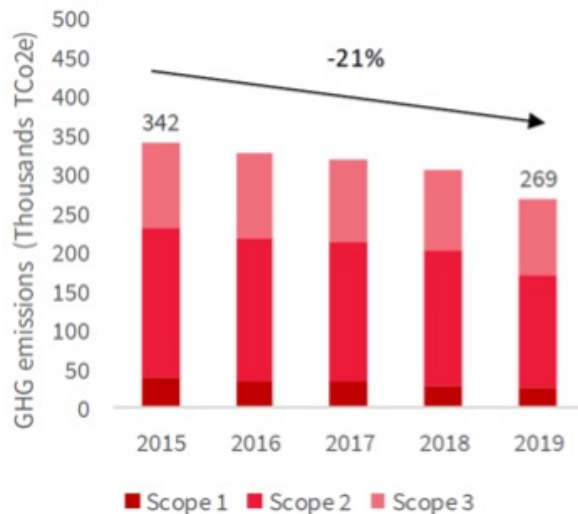
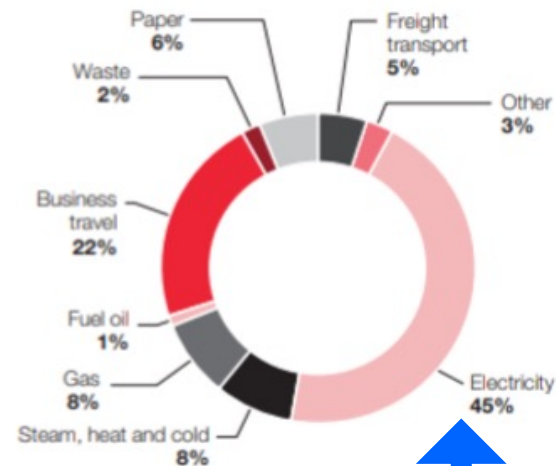


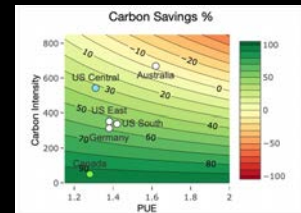
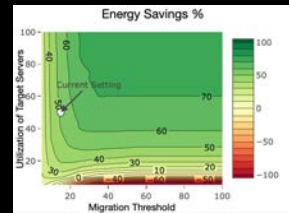
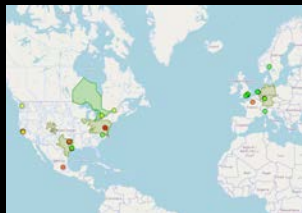
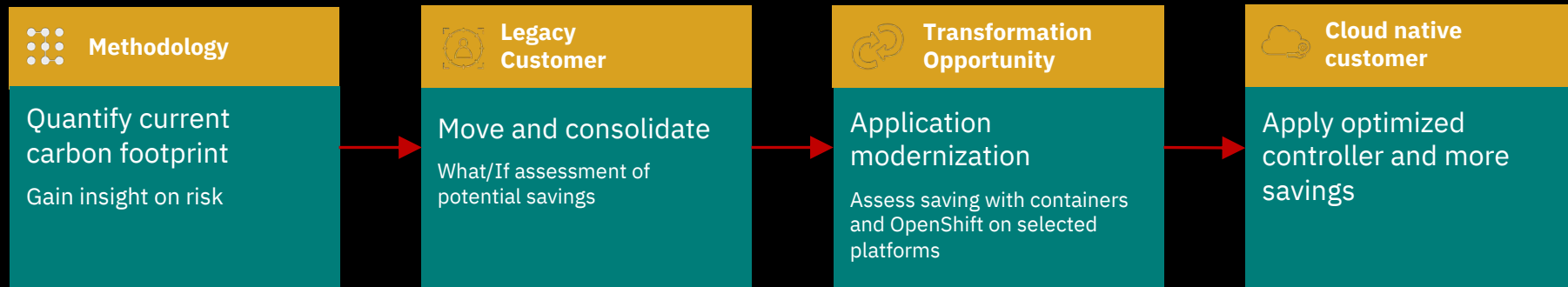
Figure 12: Split of GHG emission (S1-3) 2019



# Cloud Advisor

Enable and improve customer transformation journey with sustainability embedded methodology and tools. Incorporate holistic multi-layer quantification model: datacenter, platform, workload.

## Leading Health Agency



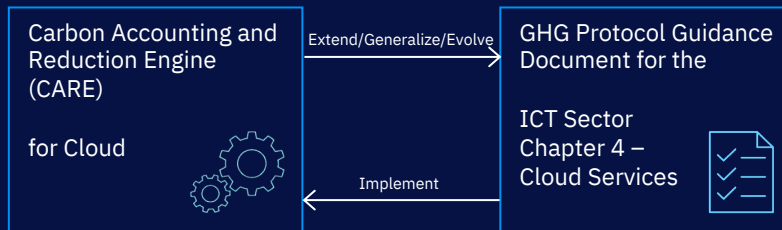
# Cloud Tenant Carbon Accounting and Reduction Engine

## Cloud Characteristics

- Multiple Tenants
- Multiple Services
- Resource Sharing

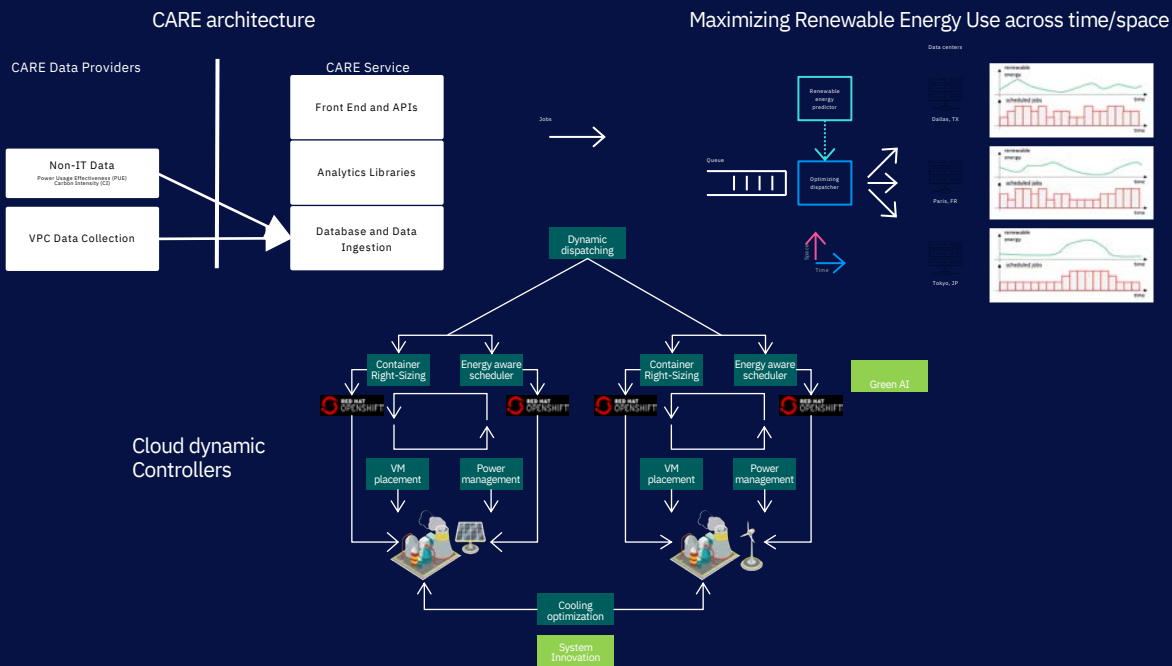
## Cloud Tenant Carbon Accounting Goals

- Calculate energy and Carbon Footprint (CFP)
  - Per tenant
  - Per application
  - Per Service
- Programmable, Dynamic
- Compliant with GHG Protocol Guidance Document for the ICT sector
- Insight and Optimization -> vertical scaling



## Goal:

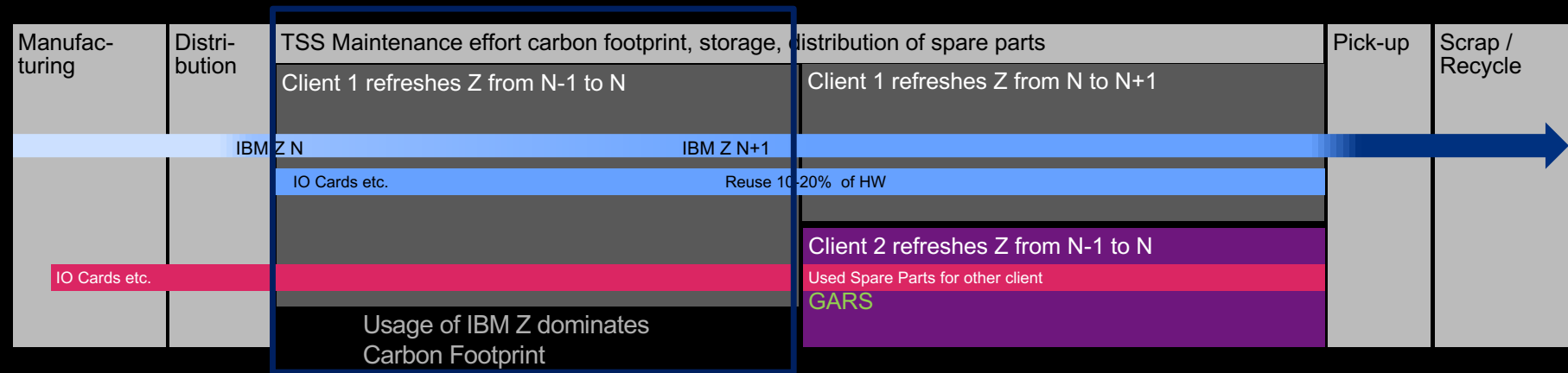
*Continuous programmable metering of tenant carbon footprint in compliance with GHG Protocol*



# Responsible Infrastructure helps reduce waste and lower carbon footprint for all IBM z Clients

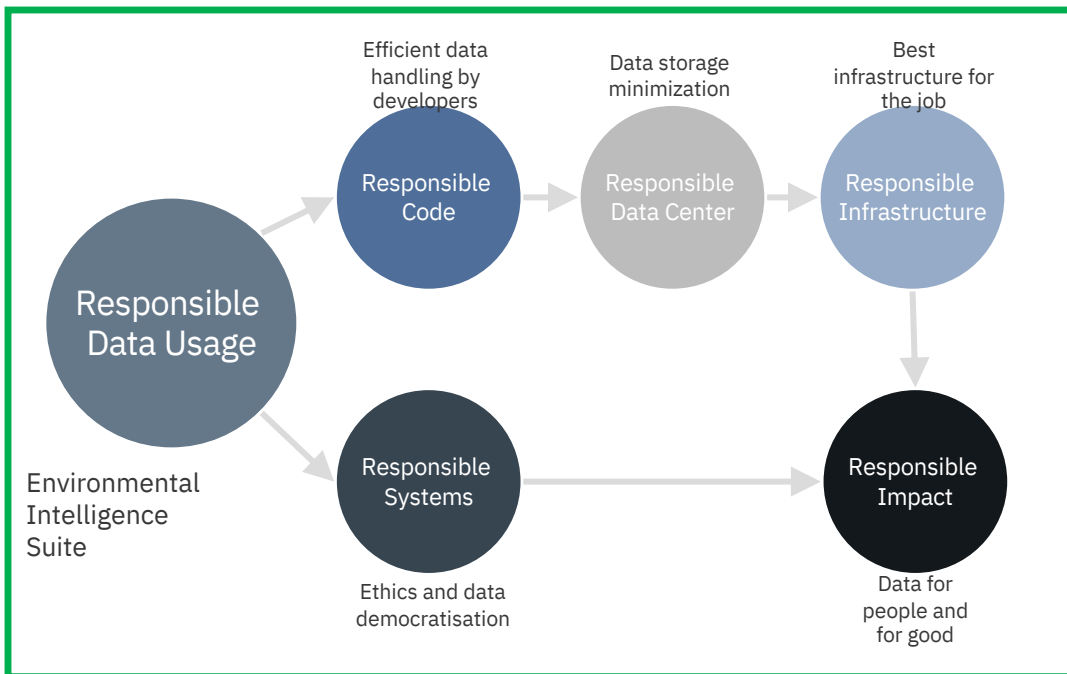
IBM Z is sustainable by design with the reuse of hardware and the ability to replace parts during operations. Some parts of an **IBM Z system** can be used for **8 to 12 years**

In contrast an **x86 commodity server** is usually replaced and scrapped in **3 to 4 years**



# Openness and reuse change the way to create sustainable and responsible value from data.

Pathway to `responsible.computing()` through data.



**Better Risk Management**  
**Improve Resilience**  
**Optimize maintenance**  
**Optimize crew schedule and dispatching**

# Common Pitfalls



## Usable baseline

- Spending too long gathering the baseline data
- Lack of validation approach (rule of thumb calculations)
- Missing major parts of the estate  
(e.g. partner or departmental services)



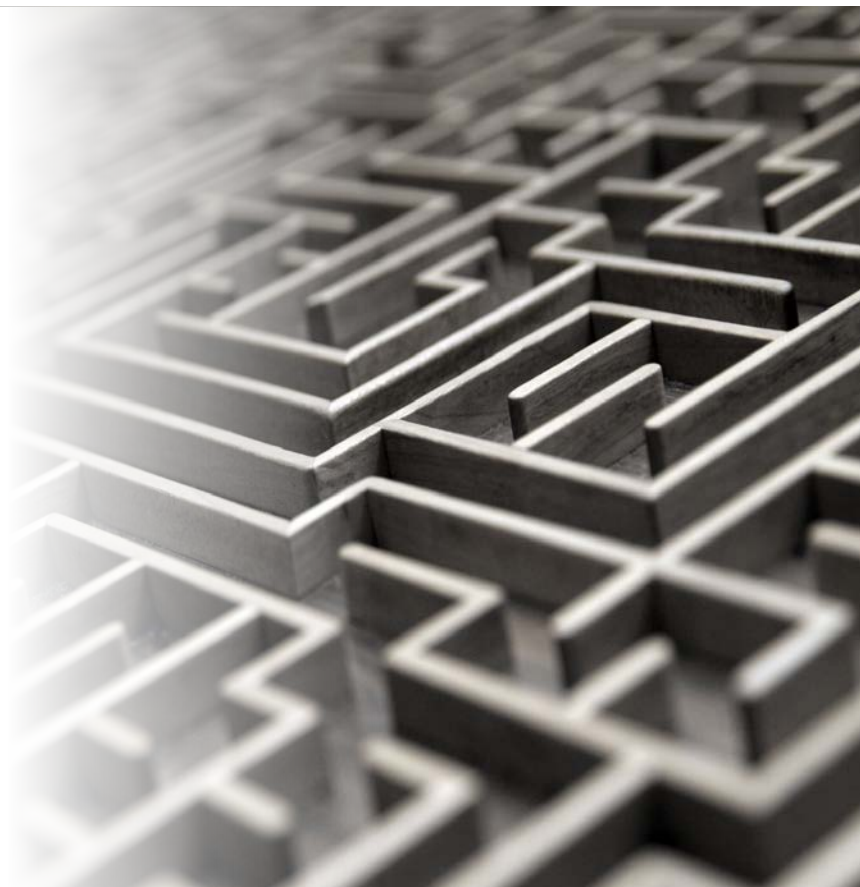
## Dependency mapping

- Infrastructure, middleware, application, data dependency
- Technical debt remediation
- Aligning Business priorities



## Overcoming inertia

- Cultural changes
- Authenticity of messaging and actions
- Imbedding into management system



# Starting your responsible.computing() journey



## Create compelling vision

- Build baseline
- Benchmarking against best practices
- Create vision



## Establish sustainability culture change Programme

- Define roadmap
- Create responsible.computing() garage
- Appoint champions



## Create proof points

- Garage and pilots
- Remediation at scale
- Evidence of impact through dashboards
- Continuous improvement



# BCS #vITalworker campaign

- Our new campaign is highlighting, recognising and celebrating the incredible contribution that IT professionals are making during these unprecedented times
- Across our social media channels on [LinkedIn](#), [Twitter](#) and [Facebook](#) we will be sharing and liking examples of the amazing contribution made by IT professionals using the hashtag **#vITalworker**



At BCS, we're on a mission to ensure everyone's experience with technology is positive. It's something we've been committed to since 1957.

We're 65,000 members in 150 countries, and a wider community of business leaders, educators, practitioners and policy-makers all committed to our mission.

As a charity with a royal charter, our agenda is to lead the IT industry through its ethical challenges, to support the people who work in the industry, and to

**MAKE IT GOOD FOR  
SOCIETY**



Information Risk Management  
and Assurance Specialist Group