



BCS Health & Care

Business Process Modelling (BPM)

Webinar Series – Event 1

04 November 2021

18:00 - 19:00

Agenda

- 18:00 - Introduction
- 18:10 - Presentation
- 18:40 - Q&A
- 19:00 - Close

- Speaker: Dr Grazia Antonacci
 - Deputy Theme Lead Innovation and Evaluation, National Institute for Health Research (NIHR) Applied Research Collaboration (ARC) North-West London, Imperial College London, School of Public Health.

- Meeting co-chairs: Mike Andersson, Tito Castillo
 - BCS Health & Care

Admin

- Webinar series organizers: BCS Health & Care
- Meeting being recorded
- Slides and recording will be available in a few days from BCS Health & Care web page

<https://www.bcs.org/membership/member-communities/bcs-health-and-care/>

Background to the series

- Constant pressure of: service transformation, quality improvement (QI), organisational change, resource constraints, etc.
- BPM has huge potential benefits for health and care services
- But (in the UK) health and social care sectors:
 - BPM is not widely known about
 - It's not often done
 - On the occasions it is done, it could be done better
 - Many people want to make improvements but don't know the best tools
 - Far more multi-disciplinary working is needed for success

Webinar series objectives

- With key stakeholders, BCS Health & Care aims to:
 - Raise awareness of BPM – benefits and importance
 - Increase knowledge and understanding of doing BPM
 - Encourage working on BPM between
 - clinicians - at all levels
 - service managers and leaders, QI departments
 - BPM practitioners
 - academics
 - IT/information departments
 - patients, service users, carers and citizens

PRESENTATION

An Introduction To Business Process Modelling (BPM) in Healthcare

Grazia Antonacci

Q & A

Next webinar

- Thursday 02 December
- 18:00 – 19:00 (to be confirmed)

- Topic: Clinical process analysis enabling QI and a shared care record

- Speakers:
 - Dr Jason Broch
 - Clinical Chair, NHS Leeds CCG
 - Health & Social Care Lead, Yorkshire & Humber Health & Care Record
 - Partner, Oakwood Lane Medical Practice
 - Robert Hickingbotham
 - CEO and Founder, Synanetics

Further webinars and information

- Monthly webinars in early 2022
- Events to be announced at:
<https://www.bcs.org/membership/member-communities/bcs-health-and-care/>
- In the meantime:
 - Grazia's papers: <http://www.imperial.ac.uk/people/g.antonacci>
 - Q Community: <https://q.health.org.uk>
 - BPM+ Health: <https://www.bpm-plus.org>

THANK YOU