



BCS Health & Care

Business Process Modelling (BPM)

Webinar Series – Event 2

02 December 2021

18:00 - 19:00

Agenda

- 18:00 - Introduction
- 18:10 - Presentation
- 18:40 - Q&A
- 19:00 - Close

- Speakers:
 - Dr Jason Broch, YHCR Clinical Lead
 - Robert Hickingbotham, CEO and Founder Synanetics

- Meeting co-chairs:
 - Mike Andersson, Tito Castillo

- Slides and recording will be available in a few days via BCS Health & Care web page <https://www.bcs.org/membership/member-communities/bcs-health-and-care/>

Background to the series

- Constant pressure of: service transformation, quality improvement (QI), organisational change, resource constraints, etc.
- BPM has huge potential benefits for health and care services
- But (in the UK) health and social care sectors:
 - BPM is not widely known about
 - It's not often done
 - On the occasions it is done, it could be done better
 - Many people want to make improvements but don't know the best tools
 - Far more multi-disciplinary working is needed for success

Webinar series objectives

- With key stakeholders, BCS Health & Care aims to:
 - Raise awareness of BPM – benefits and importance
 - Increase knowledge and understanding of doing BPM
 - Encourage working on BPM between
 - clinicians - at all levels
 - service managers and leaders, QI departments
 - BPM practitioners
 - academics
 - IT/information departments
 - patients, service users, carers and citizens

Further webinars and information

- Monthly webinars resume early 2022 – dates tbc
- Future events + slides and recordings of past events:
<https://www.bcs.org/membership/member-communities/bcs-health-and-care/>
- Beyond BCS:
 - Q Community: <https://q.health.org.uk>
 - BPM+ Health: <https://www.bpm-plus.org>
 - Grazia Antonacci's papers: <http://www.imperial.ac.uk/people/g.antonacci>

PRESENTATION

A Foundation for Quality Improvement Through Formal Clinical Process Analysis

Dr Jason Broch, YHCR Clinical Lead
Robert Hickingbotham, CEO and Founder Synanetics

Q & A

THANK YOU