



What it's like to be a...

BCS Digital End Point Apprenticeship Associate Assessor

Infrastructure Technician

In their own words...

We spoke to one of our assessors about what life is like as an end point assessor, how the role fits into daily life, what the benefits of the role are and what advice they'd give to anyone who is considering taking on an assessor role.

What is your current Job Role?

Technology Solutions Analyst.

Which area of apprenticeship assessing do you specialise in?

Infrastructure Technician.

Why did you choose to become an assessor? What were/are your main motivators for taking on the role?

I had a bad experience with my own IT apprenticeship, with it being an aged process, old and outdated coursework and projects, and at that time, there was no end point assessment.

I had a great employer who dedicated a lot of time to me, and I was exposed to a huge variety of IT including hosting, DNS, Software and hardware support, hosted communications, and other cloud platforms such as Office 365. Without this I feel I could have passed my apprenticeship without any real knowledge of the "real IT world".

I feel I'm helping the industry now by making sure apprentices that are in a working environment are competent, and will be able to succeed in their careers.

Also, the money is a good addition.

How long have you been an assessor?

Around 2 years ... I'm just about to hit my 90th assessment.

How does being an assessor fit into your day-to-day life?

I focus on it in the evenings and take a couple of hours out once a week for the actual assessment part, but the rest is marking of an evening or weekend for me.

Not too strenuous and it usually takes me around 3 hours for the marking and reporting process. It's also interesting to see what the apprentices get up to in various roles.

How does being an assessor benefit you and your career?

I think it gives a great clarity on what is changing in the IT sector, and you get to see other companies' processes, software choices and how they run an internal IT Department. This also works as a bit of a benchmark within my team and helps me to see areas that we can improve on, software's that may improve current systems and how we could improve our day-to-day workings. I feel this is invaluable and a great help for our IT department.

What positive outcomes have you seen from your work as an assessor?

Giving someone a significantly higher grade when they have put in great effort to showcase what they completed in their apprenticeship is a very rewarding task. You cannot directly tell them during the assessment process or interview, but in the detailed report, I think the acknowledgement and praise of their achievement throughout their apprenticeship can go a long way in helping their career and give the employer feedback that they are a valued member of staff.

What advice would you give to someone who is considering becoming an assessor?

If you are in the IT sector and would like to play a part in helping the next generation of IT professionals grow, and to see how IT is moving in a vast number of settings, then I think assessing really opens your eyes to what's currently happening across all different sectors. My advice would be to take a holistic approach to moderation and remember that the apprenticeships are just starting their IT journey, so you need to bear this in mind when assessing their competency.

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Find out more and apply to be a BCS Digital End Point Apprenticeship Associate Assessor online today!

Visit our webpage for more information about the role, including EPA assessor role requirements:

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