

The background features abstract, overlapping geometric shapes in various shades of green, ranging from dark forest green to light lime green. These shapes are primarily located on the left and right sides of the page, framing the central text area. The shapes include triangles, polygons, and layered rectangles, creating a modern, dynamic feel.

e-professional Online Classroom Exams

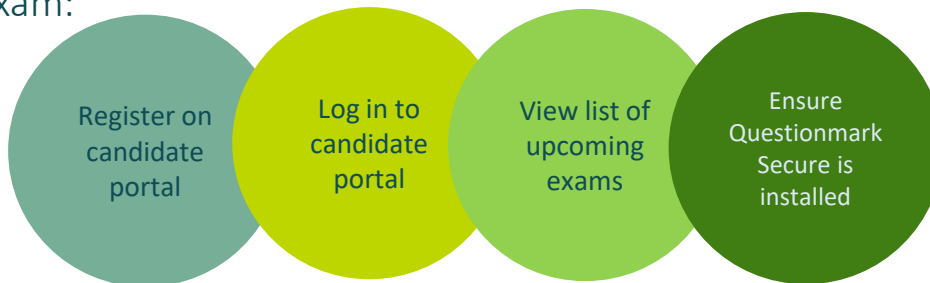
Information & Quick User Guide for Candidates



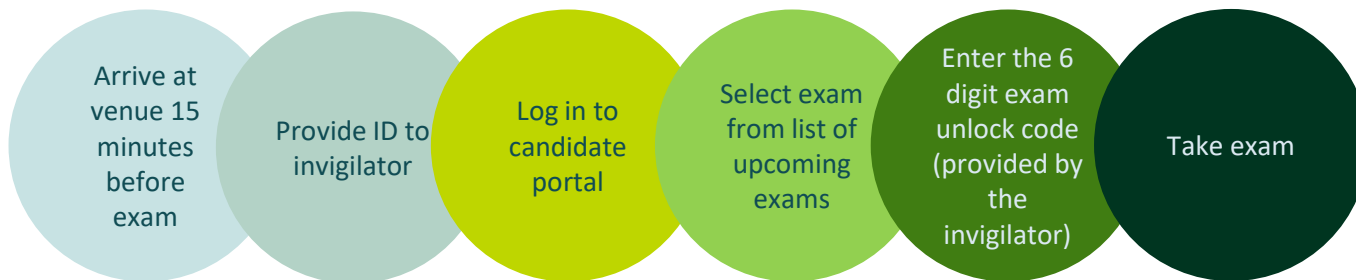
e-professional Online Classroom Exams

- Your training provider will book your exam.
- You will receive an automatic email notification from BCS

Before the day of the exam:



On the day of the exam:





Candidate Portal

Before the day of the exam:

Register on
candidate
portal



You will receive an email from BCS about your online exam.

If you are NOT already registered, you will also receive an email from BCS with a link to 'Complete your registration'.

This link will direct you to the registration page. Complete the information required and click 'Register'. You will then be able to log in to the candidate portal.

Log in to
candidate
portal



Log in to the Candidate Portal.

If you have forgotten your password, use the link 'Click here to reset your password'.

If you still haven't registered, use the link to 'Complete your registration'.

View list of
upcoming
exams



Once logged in, the online classroom exam will be displayed in the 'Upcoming Exams' area.



Using Questionmark Secure

Before the day of the exam:

Installing Questionmark Secure and Technical Requirements

Candidates can take the examination anywhere where there is internet access and a computer/laptop with a microphone and web camera and with Questionmark Secure installed. This will also require a plug in for Zoom.

Questionmark Secure must be downloaded (<https://support.questionmark.com/content/get-questionmark-secure>) It is strongly recommended that all candidates do this as early as possible and follow both Step 1 and Step 2 to ensure that you are able to fully launch your exam without incident.

Please note that Questionmark will update this page with new releases- please visit the page to ensure that you have the most up to date version of Questionmark Secure, and that any previous versions on your machine are uninstalled prior to installing the latest version. Using an out-of-date version of Questionmark can cause technical issues during your exam such as a blank screen.

It is advisable that all firewalls and anti-virus software are turned off prior to the exam as they may interfere with the running of Zoom and Questionmark Secure. If using a work device, it is strongly recommended that you contact your company IT department to ensure that the device will function correctly prior to the exam time as Admin level access may be required.

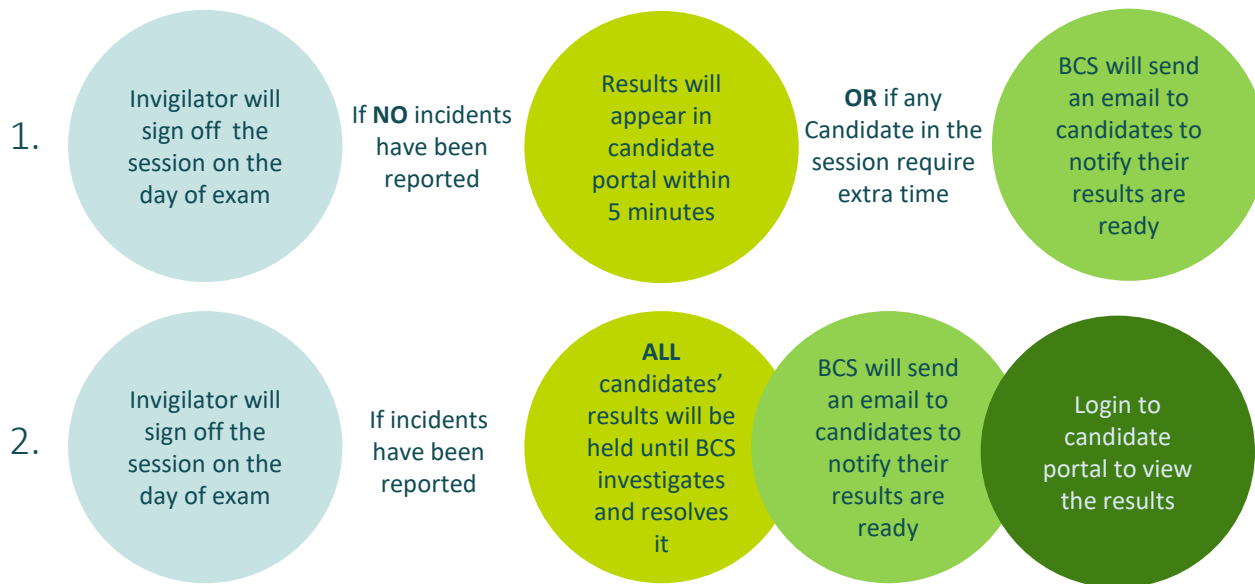
For the latest system technical requirements please check the Questionmark website:

<https://candidate-support.questionmark.com/hc/en-us/sections/13461791057691-Questionmark-Secure>

e-professional Online Classroom Exams

Results:

Once your invigilator signs off the exam session, results will be available in two ways:





e-professional Online Classroom Exams

Pre-requisite Qualifications:



Some qualifications will require candidates to hold other pre-requisite qualifications prior to taking an examination.



If the exam you are sitting requires pre-requisites and if you have not **submitted** them, your results will be **HELD**.



Candidate Portal

On the day of the exam:

ional putting you in control

Login

Email address *

Password *

Login

[Forgotten your password?](#)

[Complete your registration](#)

Log in to
candidate portal

e-professional putting you in control

MY PROFILE UPCOMING EXAMS RESULTS

DASHBOARD

About You

John Purple
john.purple@example.com
Bath, BA1 4DL

Upcoming Exams

MAR	1
ISTQB® -BCS Certified Tester Foundation Level Exam start time: 14:30 NewATO, Spring Gardens House, Spring Gardens House, Princes Street, Swindon, Wiltshire, SN1 2HY, United Kingdom View all upcoming exams	

Public Exams

Click the link below to book your place at our public sessions – please refer to the [website](#) to ensure you meet any entry requirements.

[Book online](#)

Results and Certificates

1	1	1
RECENT	PENDING	TOTAL
View all results		

Click 'View all upcoming exams' OR the 'Upcoming Exams' tab

e-professional putting you in control

MY PROFILE UPCOMING EXAMS RESULTS

UPCOMING EXAMS

2017

MAR	1
ISTQB® -BCS Certified Tester Foundation Level Exam start time: 14:30 Exam Duration: 1hr 15min NewATO, Spring Gardens House, Spring Gardens House, Princes Street, Swindon, Wiltshire, SN1 2HY, United Kingdom	

You will not be able to take your exam until your invigilator confirms that they have checked your photo identification.

Enter exam unlock code

Enter the 6 digit exam unlock code and click 'Unlock'. The code will be provided by your invigilator.



Candidate Portal

The screenshot shows the BCS Candidate Portal interface. At the top, there is a header with the BCS logo and the tagline "e-professional putting you in control". Below the header is a navigation bar with four buttons: "HOME", "MY PROFILE", "UPCOMING EXAMS" (which is highlighted with a green arrow pointing down), and "RESULTS". The main content area is titled "UPCOMING EXAMS" and displays a list of exams for the year 2017. The first exam listed is for the month of March (MAR) and is the "ISTQB® -BCS Certified Tester Foundation Level". The exam start time is 14:30 and the duration is 1hr 15min. The location is NewATO, Spring Gardens House, Spring Gardens House, Princes Street, Swindon, Wiltshire, SN1 2HY, United Kingdom. Below the exam details, there is a warning message: "You will not be able to take your exam until your invigilator confirms that they have checked your photo identification." At the bottom of the exam details, there is a green button labeled "Proceed to exam" and a status indicator "Code accepted".

2017

MAR

1

ISTQB® -BCS Certified Tester Foundation Level

Exam start time: 14:30 Exam Duration: 1hr 15min

NewATO, Spring Gardens House, Spring Gardens House, Princes Street, Swindon, Wiltshire, SN1 2HY, United Kingdom

You will not be able to take your exam until your invigilator confirms that they have checked your photo identification.

✓ Code accepted [Proceed to exam](#)

Click 'Proceed to exam'



Navigating the exam

There are then two exam formats available, depending on the exam being sat. The first is detailed on the next two slides.

Feb 15 2017 | Logged in as: 554530

I confirm that I agree to the following:

- I will comply with the relevant provisions of the certification scheme
- I will only make claims regarding certification with respect to the scope for which certification has been granted
- I will not use the certification in such a manner as to bring the certification body into disrepute, and not to make any statement regarding the certification which the certification body may consider misleading
- I will discontinue the use of all claims to certification that contains any reference to the certification body or certification upon suspension or withdrawal of certification, and to return any certificates issued
- I will not use the certificate in a misleading manner

Please note: Examination marks will be forwarded to your training provider.

DATA PROTECTION ACT NOTICE
The British Computer Society (Registered charity number 292786) ("BCS") will hold your personal data on its computer database. This information may be accessed, reviewed and used by BCS for administrative purposes.
We do not release personal data to third parties for marketing purposes.

COMMUNICATING WITH YOU
We may use the information you supply to email you about other products and services provided by BCS. If you DO NOT wish to receive such emails, please contact us via certifications@hq.bcs.org.uk

Questionmark OnDemand licensed for testing purposes only

Submit

Read the provisions of the certification scheme and
confirm by clicking 'Submit'



This is an exam for the Foundation Certificate in Business Analysis 2015

You have 1 hour to complete this exam.

All 40 questions should be attempted, only 1 answer is correct.

There are no trick questions.

Questions can be flagged for you to return to later in the examination

You must get 26 or more correct to pass.

Examination marks will be forwarded to your training provider

Good Luck!



Time remaining: 01:05:33

[Sample Paper](#)

10.1111/j.1365-3113.2011.04548.x

Which of the following statements about outsourcing of systems development is correct?

- ☒ It has meant that it is no longer necessary for analysts to define rigorous, accurate and complete user requirements.
- ☐ It has eliminated the need for effective contract management between the customer and the supplier of the outsourcing.
- ☐ It has been a significant catalyst in organisations for the development of a business analysis function.
- ☐ It has meant that the programming of solutions is usually undertaken in countries where labour costs are high.

2 of 54

In a particular organisation it is common practice to call all managers by their first name. It is part of the culture of the organisation. Newcomers are quickly corrected if they do not follow this informal approach. What would knowing about this convention be classified as in Requirements Engineering?

- ☒ Explicit individual knowledge
- ☐ Tacit individual knowledge
- ☐ Explicit corporate knowledge
- ☐ Tacit corporate knowledge

3 of 54

Which stage of the Requirements Engineering process is concerned with tracking requirements from inception to implementation?

- ☒ Requirements documentation
- ☐ Requirements management
- ☐ Requirements validation
- ☐ Requirements analysis

400 544

A well - formed requirement is said to comply with which of the following acronyms?

- ☐ MOSCOW
☐ SMART
☐ OSCAR
☐ MARY

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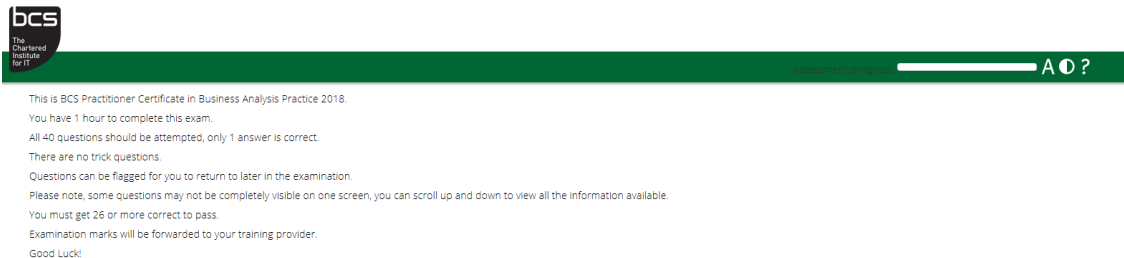
Read the exam information and click 'Submit'. The timer for the exam will then be displayed.

Take exam and click 'Submit'



Navigating the exam

The second format has options as shown on the next four slides.



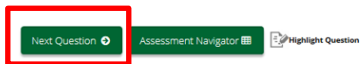
Read the details of the exam and confirm by clicking 'I agree'.
The timer for the exam will then start in the top right.



Navigating the exam



Assessment progress and timer monitor.



You cannot submit the exam yourself until you have been through every exam question (the exam will still end if the duration runs out)



Navigating the exam

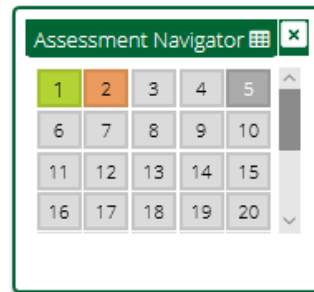


You can highlight a question for review later by clicking the **icon** next to “highlight question”



The text will then change to “remove highlight” and you can click the **icon** to remove the highlight from the assessment navigator

Please note, a highlighted exam will stay highlighted even when an answer has been selected.



You can see which questions have been answered using the assessment navigator tool

Green is answered

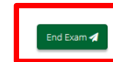
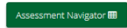
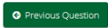
Orange is highlighted

Light grey is unanswered

Dark grey is the question you are currently viewing



Navigating the exam



Once you have been through every question you will see the “End Exam” button in the bottom right that will end the exam and submit your answers.



Candidate Portal

The screenshot shows the BCS Candidate Portal interface. At the top, there's a navigation bar with 'e-professional putting you in control' and tabs for 'MY PROFILE', 'UPCOMING EXAMS', and 'RESULTS'. The 'RESULTS' tab is active. Below the navigation bar, there's a 'Showing:' section with checkboxes for 'Pass or above', 'Fail', and 'Pending'. The main heading is 'RESULTS'. Below this, there's a message: 'If you have previously taken the pre-requisite examination via BCS, or supplied evidence from another Examination Institute to your Accredited Training Organisation, this will be processed with your result. During this stage your result will show as pending.' Another message follows: 'If you have additional BCS historical examination data that is not showing in your record, please contact BCS Customer Services. If possible please have your previous BCS candidate number available when you contact them.' A third message states: 'To request a paper certificate please contact BCS Customer Services, there will be a charge for this service.' Below these messages, there's a section for 'BCS Customer Services' with email and telephone contact information. The main content area shows a table with columns for '2017', 'FEB 24', 'Intermediate Certificate in Software Testing QA Ltd', 'Result: PASS', 'View eCertificate', and '40 out of 54 (74%)'. There's a 'View result analysis' link. At the bottom, there's a box with 'QA Ltd - http://www.qa.com' and a congratulatory message.

Click the 'Results' tab to view your results.

Click 'View result analysis' for a breakdown of the results.

The screenshot shows the BCS Candidate Portal interface. At the top, there's a navigation bar with 'e-professional putting you in control' and tabs for 'MY PROFILE', 'UPCOMING EXAMS', and 'RESULTS'. The 'RESULTS' tab is active. Below the navigation bar, there's a 'Showing:' section with checkboxes for 'Pass or above', 'Fail', and 'Pending'. The main heading is 'RESULTS'. Below this, there's a message: 'If you have previously taken the pre-requisite examination via BCS, or supplied evidence from another Examination Institute to your Accredited Training Organisation, this will be processed with your result. During this stage your result will show as pending.' Another message follows: 'If you have additional BCS historical examination data that is not showing in your record, please contact BCS Customer Services. If possible please have your previous BCS candidate number available when you contact them.' A third message states: 'To request a paper certificate please contact BCS Customer Services, there will be a charge for this service.' Below these messages, there's a section for 'BCS Customer Services' with email and telephone contact information. The main content area shows a table with columns for '2017', 'FEB 28', 'Intermediate Certificate in Software Testing NewATO', 'Result: HELD', and 'Results held awaiting proof of reasonable adjustments, proof of extra time, approval'. There's a 'View eCertificate' link. At the bottom, there's a box with 'QA Ltd - http://www.qa.com' and a congratulatory message.

ALL results will be held if any pre-requisites, extra time or reasonable adjustments have not been processed OR if any incidents have been reported by your invigilator