

# BCS Higher Education Qualification

## Diploma

April 2025

### EXAMINERS' REPORT

#### Professional Issues in Information Systems Practice (PRISS)

#### Questions Report:

<b>A1</b>	
	<p>Part a) was generally answered reasonably well in terms of how the BCS Code of Conduct helps to maintain standards in the profession, but less well in terms of how setting education and experience requirements for its members helps to maintain standards in the profession.</p> <p>Part b) was generally answered less well, with some students showing a lack of awareness of the activities of branches and special interest groups.</p> <p>Part c) was generally answered reasonably well with most students appropriately discussing how professional competence and integrity and duty to the relevant authority would apply to the scenario.</p>
<b>A2</b>	
	<p>Part a) was generally answered rather poorly with students not adequately discussing relevant inputs such as forecasted sales or projects or likely staff losses.</p> <p>Part b) was generally answered reasonably well, with most students discussing appropriate advantages and disadvantages of outsourcing customer support work.</p> <p>Part c) was generally answered well by those students with a knowledge of management by objectives, however some students appeared unfamiliar with management by objectives.</p>
<b>A3</b>	
	<p>Part a) was generally answered reasonably well, however, some students did not present the answer in an appropriate tabular format or clearly show the calculation for the payback period.</p> <p>Part b) was generally answered reasonably well, however, some students did not appear to be familiar with the relevant accounting terminology.</p> <p>Part c) was generally answered reasonably well, however, some answers lacked detail regarding the straight line and reducing balance methods of depreciation.</p>
<b>B4</b>	
	<p>Part a) i was generally answered reasonably well, however, some answers lacked detail in terms of typical business functions.</p>

	<p>Part a) ii was typically answered well, with students appropriately discussing the suitability of a geographical or product structure.</p> <p>Part c) was generally answered reasonably well, however, some answers lacked sufficient discussion of the how the concepts of delegation and job specialisation would apply to the company.</p>
<b>B5</b>	
	<p>Part a) was typically answered reasonably well, however, some answers lacked sufficient detail regarding the information required.</p> <p>Part b) was generally answered reasonably well, however, some answers lacked detail regarding the provisions of the Consumer Rights Act.</p>
<b>B6</b>	
	<p>Part a) was typically answered reasonably well, however, some answers lacked detail of the relevant Computer Misuse Act offences.</p> <p>Part b) was typically answered reasonably well, however, some answers lacked sufficient detail regarding how phishing would relate to the different Computer Misuse Act offences.</p> <p>Part c) was typically answered rather poorly, with answers lacking detail with regard to the relevant penalties.</p>