#### BCS THE CHARTERED INSTITUTE FOR IT

# BCS HIGHER EDUCATION QUALIFICATIONS BCS Level 6 Professional Graduate Diploma in IT

### **MANAGEMENT INFORMATION SYSTEMS**

Friday 10<sup>th</sup> October 2025 – Afternoon

Answer **any** THREE questions out of FIVE. All questions carry equal marks.

Time: THREE hours

Answer any <u>Section A</u> questions you attempt in <u>Answer Book A</u> Answer any <u>Section B</u> questions you attempt in <u>Answer Book B</u>

The marks given in brackets are **indicative** of the weight given to each part of the question.

Calculators are **NOT** allowed in this examination.

# Section A Answer Section A questions in Answer Book A

#### A1.

a) Describe **two** key activities involved in corporate strategic planning.

(4 marks)

b) Describe what is meant by **top-down** and **bottom-up** approaches to strategic planning.

(4 marks)

c) Explain how a SWOT analysis can be used in strategic planning and provide an example of its application in a tech company.

(8 marks)

d) Discuss the Balanced Scorecard method and its relevance in corporate strategic planning.

(5 marks)

e) Describe Porter's Five Forces model.

(4 marks)

#### **A2**.

a) Provide **three** examples of management reporting systems and briefly summarise their purpose and main features.

(9 marks)

b) Explain the main differences between Decision Support Systems (DSS) and Group Decision Support Systems (GDSS).

(7 marks)

c) Describe what is meant by the term Online Analytical Processing (OLAP).

(3 marks)

d) Provide **three** examples of the use of OLAP.

(6 marks)

#### A3.

 a) Discuss how corporate strategic planning and information systems (IS) strategic planning processes are interrelated in identifying Management Information System (MIS) opportunities.

(9 marks)

 Explain how techniques such as SWOT analysis and Critical Success Factor (CSF) identification can be applied to develop an MIS proposal for an organisation.

(8 marks)

c) Evaluate the role of MIS in supporting decision-making within corporate strategic planning and Strategic IS Planning (SISP) activities.

(8 marks)

[Turn Over]

# Section B Answer Section B questions in Answer Book B

#### B4.

a) Explain the purpose of a feasibility study in managing Management Information Systems (MIS) projects.

(7 marks)

b) Describe the differences between traditional and phased approaches to MIS development.

(7 marks)

c) What is SQIRO and how is it used in MIS development?

(6 marks)

d) Define CASE tools in terms of how they support MIS development.

(5 marks)

B5.

a) Explain briefly the most recent developments in internet and communications capabilities.

(5 marks)

b) Discuss the opportunities, benefits and limitations of mobile MIS.

(10 marks)

c) Discuss the opportunities and challenges of MIS and social media.

(10 marks)

### **END OF EXAMINATION**