Questions Report:

<table>
<thead>
<tr>
<th>Marker name</th>
<th>All markers of section A are required to add comments here:</th>
</tr>
</thead>
<tbody>
<tr>
<td>A1</td>
<td>A well answered question. Most who answered seemed to grasp part a. Part b and c were not as well answered. Some candidates managed to describe the process in their own way.</td>
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<tr>
<td>A2</td>
<td>Answered OK. The better answers described a thorough understanding by linking KPIs to some business benefit. This was also the theme in the letter to the CEO.</td>
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<tr>
<td>A3</td>
<td>This question was answered poorly. A lot of the answers and components within the answer merely stated the same thing in a slightly different way.</td>
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<table>
<thead>
<tr>
<th>Marker name</th>
<th>All markers of section B are required to add comments here:</th>
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<tbody>
<tr>
<td>B4</td>
<td>A popular question and generally well answered. However a large number of candidates did not address the ‘importance’ of the points they made despite it being in the question.</td>
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<tr>
<td>B5</td>
<td>Not a popular question. A few answers were good, but the majority seemed to know little about Asset Management and nothing about Configuration Management. I would, at least, expect to see the word ‘relationship’ in the answer.</td>
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</tbody>
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